

Redmine - Defect #11012

Custom fields (boolean and list - maybe others) not working in Task tracker

2012-05-24 04:15 - Steve Cook

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:	Jean-Baptiste Barth	% Done:	0%
Category:	Custom fields	Estimated time:	0.00 hour
Target version:		Affected version:	1.4.1
Resolution:	Cant reproduce		
Description Unable to update customised fields. This is only occurring using the 'Task' tracker. Customised fields in the Bug tracker, record data normally. ----- Steps to reproduce: 1. Open New Issue 2. Select 'Task' from the trackers list 3. Update mandatory fields including custom fields (Addition to Scope; Bug Type; Review) 4. Click submit 5. 3 custom fields data is reset to defaults (blank) Throws no error. ----- Environment Deets: Operating System Ubuntu Linux 10.04 LTS Database version MySQL Ver 5.1.62-0ubuntu0.10.04.1 for debian-linux-gnu on i486 ((Ubuntu)) Ruby version ruby 1.8.7 (2010-01-10 patchlevel 249) [i486-linux] Rails version Rails 2.3.14 Redmine version 1.4.1.stable Web server info Apache 2.2.14-5ubuntu8.9 Passenger 3.0.2 SCM binary version git version 1.7.0.4 More information deployer@redmine:/var/www/redmine.previousnext.com.au/current\$ RAILS_ENV=production ruby script/about About your application's environment Ruby version 1.8.7 (i486-linux) RubyGems version 1.4.2 Rack version 1.1.3 Rails version 2.3.14 Active Record version 2.3.14 Active Resource version 2.3.14 Action Mailer version 2.3.14 Active Support version 2.3.14 Application root /var/www/redmine.previousnext.com.au/releases/20120507110721 Environment production Database adapter mysql			

Database schema version 20120301153455

About your Redmine plugins

Redmine Github Hook plugin 0.1.1

Timesheet Plugin 0.6.0

Boards watchers management and sticky priority levels add-on 0.1.3

Redmine Light Box plugin 0.0.1

Redmine Backlogs v0.9.3

History

#1 - 2012-07-26 04:31 - Steve Cook

Hello,

No response to this - I'm assuming there is no support for custom fields. I would suggest turning that feature off in future updates until they function correctly, as this has caused a lot of issues for us.

#2 - 2012-11-02 00:20 - Jean-Baptiste Barth

- Assignee set to Jean-Baptiste Barth

- Priority changed from High to Normal

- Resolution set to Cant reproduce

"Task" may not be a standard Redmine tracker, can you please try to reproduce the bug on a fresh redmine install ? If this tracker is introduced by one of your plugins, you'd better report a bug to their own tracker. I never saw any problem with those custom fields on a standard redmine install. Sorry for the delay, don't hesitate to tell us if you manage to track down this bug.

#3 - 2012-11-02 00:34 - Steve Cook

It's been a while for this - and it has been an ongoing issue.

We're about to port over to version 2.1 - so I'll see if this is still a problem and report back.

#4 - 2012-12-04 05:54 - Steve Cook

Just tested this again with 2.1.4 and it's functioning correctly.

You may close this up.

#5 - 2013-04-06 10:31 - Jean-Baptiste Barth

- Status changed from New to Closed

Sorry for the late answer, I'm closing this one. Thanks for your time.