Dear all,

I am not sure if I can trust Red Mine in a live environment. We studies Red Mine migrated from Mantis to 2.0. Then implemented our process by configuring the tracker label and workflow. After configuring we lost all migrated issues. Does any one know what went wrong?

Losing all commercial data in a live situation will be disaster.

When we know why the database suddenly deletes almost all items we know something but now we have no clue!

At what point (precisely) did the data get deleted? Can you duplicate this and state what step of the "configuration" caused the deletion? Also, can you confirm the data in the database and then confirm its deletion at a specific stage or "time"?