

## Redmine - Defect #11117

### Mailhandler bug on french accent in mail title

2012-06-08 11:39 - Ben Jamin

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Duplicate		

#### Description

*About your application's environment*

*Ruby version* 1.8.7 (x86\_64-linux)

*RubyGems version* 1.3.7

*Rack version* 1.4

*Rails version* 3.2.3

*Active Record version* 3.2.3

*Action Pack version* 3.2.3

*Active Resource version* 3.2.3

*Action Mailer version* 3.2.3

*Active Support version* 3.2.3

*Middleware* Rack::Cache, ActionDispatch::Static, Rack::Lock,

#<ActiveSupport::Cache::Strategy::LocalCache::Middleware:0x7fa396f29978>, Rack::Runtime, Rack::MethodOverride,

ActionDispatch::RequestId, Rails::Rack::Logger, ActionDispatch::ShowExceptions, ActionDispatch::DebugExceptions,

ActionDispatch::RemoteIp, ActionDispatch::Callbacks, ActiveRecord::ConnectionAdapters::ConnectionManagement,

ActiveRecord::QueryCache, ActionDispatch::Cookies, ActionDispatch::Session::CookieStore, ActionDispatch::Flash,

ActionDispatch::ParamsParser, ActionDispatch::Head, Rack::ConditionalGet, Rack::ETag,

ActionDispatch::BestStandardsSupport, OpenIdAuthentication

*Environment* production

*Database adapter* mysql

*Database schema version* 20120422150750

We just upgraded to Redmine 2.0.0. With the previous version, it was working fine.

Our user send email from gmail to a gmail adress.

Redmine get email from that gmail box.

Accent in title get are wrongly handle by Redmine.

This is the source of the email sent by gmail :

*MIME-Version:* 1.0

*Date:* Fri, 8 Jun 2012 11:31:41 +0200

*Message-ID:* <CAAnb\_-doiFrhL8YSwO9Vn0h4VqaC9gHx4bH-Go912sO4G8qBw@mail.gmail.com>

*Subject:* =?ISO-8859-1?Q?Bug\_title\_t=E9l=E9vision?=>

*From:* Ben <ben@ben.com>

*To:* ticket <ticket@ben.com>

*Content-Type:* multipart/alternative; boundary=047d7b15af09f4acfe04c1f2aaf4

*X-Gm-Message-State:* ALoCoQIHVI7Qsl45fT894nrYYKL7sgNs81E0gqnS5qRHnj8OJOjiGcW/SbwdztjCLfHyBDN+udK3

--047d7b15af09f4acfe04c1f2aaf4

*Content-Type:* text/plain; charset=ISO-8859-1

*Content-Transfer-Encoding:* quoted-printable

```
In the body t=E9l=E9vision works fine
--047d7b15af09f4acfe04c1f2aaf4
Content-Type: text/html; charset=ISO-8859-1
Content-Transfer-Encoding: quoted-printable
In the body t=E9l=E9vision works fine
--047d7b15af09f4acfe04c1f2aaf4--
```

The ticket get created :

title : "Bug title t"

Desc : "In the body télévision works fine"

Thanks

#### Related issues:

Related to Redmine - Defect # 11065: E-Mail submitted tickets: German umlauts...

**Closed**

#### History

##### #1 - 2012-06-08 20:47 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Duplicate

Same as #11065. Works fine with ruby1.9 BTW.

##### #2 - 2012-06-11 13:22 - Ben Jamin

The fix r9796 works fine for me. Thanks

##### #3 - 2012-06-11 19:54 - Jean-Philippe Lang

Thanks for the feedback.

##### #4 - 2012-09-17 16:43 - Jean-Philippe Lang

- Description updated