

## Redmine - Feature #1112

### Send notifications when issues come due

2008-04-25 22:28 - Carl Nygard

<b>Status:</b>	Closed	<b>Start date:</b>	2008-04-25
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>	Jean-Philippe Lang	<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	0.8		
<b>Resolution:</b>	Fixed		
<b>Description</b>			
<p>This script is a standalone script meant to be run periodically (i.e. once daily) via crontab. It can be given optional parameters for filtering by projects and/or by tracker, and can look ahead for due dates a configurable number of days (default=3).</p>			
<b>Usage</b>			
<pre>Usage: [--help] [--debug] [--project &lt;projectName&gt;] [--tracker &lt;trackerName&gt;] [--days &lt;daysInFuture&gt;] --help show this help --debug show extra debug information --project name of project to process --tracker name of tracker for filtering issues --days how many days in the future to whine about</pre>			
<b>Known issues</b>			
<p>For some reason, the script does not grab the config.action_mailer.delivery_method from the ../config/environment.rb properly (all other parameters seem to be ok), so the script checks the value and resets it to :smtp programatically. If someone has a fix, please help.</p>			
<b>References</b>			
<p>Originally mentioned on <a href="#">this</a> forum thread.</p>			
<b>Related issues:</b>			
Related to Redmine - Feature #1694: eMail reminder on ticket overdue		<b>New</b>	<b>2008-07-28</b>
Related to Redmine - Feature #551: Reminder		<b>Closed</b>	

### History

#### #1 - 2008-04-28 20:06 - Carl Nygard

- File *redmine-whinemail.patch* added

Forgot to add the patch that supplies the issue\_due function required by the whinemail.rb script

#### #2 - 2008-04-30 22:49 - Carl Nygard

- File *issue\_due.text.html.rhtml* added

- File *issue\_due.text.plain.rhtml* added

And the templates that generate the email message

#### #3 - 2008-05-25 19:35 - Jean-Philippe Lang

It can be usefull indeed.

I've added a similar functionality in [r1459](#), with a few differences:

- only assignees are notified
- each user receive a single mail with the list of the issues that are assigned to him and due in the next days
- the script is written as a rake task

Days, project and tracker options are available.  
More info by running:

```
rake -D redmine:send_reminders
```

Carl, let me know what think.

#### #4 - 2008-11-11 10:38 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Fixed

#### Files

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whinemail.rb	3.19 KB	2008-04-25	Carl Nygard
redmine-whinemail.patch	870 Bytes	2008-04-28	Carl Nygard
issue_due.text.html.rhtml	175 Bytes	2008-04-30	Carl Nygard
issue_due.text.plain.rhtml	210 Bytes	2008-04-30	Carl Nygard