

Redmine - Defect #11167

Sending email notification to more than one users fail if one address email is invalid

2012-06-14 20:00 - Patrice Bonhomme

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	1.4.3
Resolution:	Duplicate		

Description

Hi there,

Since i have updated to Redmine 1.4.2 (and 1.4.3) i have noticed a problem while email notifications are send to more than one recipient. If only one address email of the recipients is invalid, the notification is not send to the other.

I have seen those lines within the production.log file :

```
Processing IssuesController#update (for 10.11.14.145 at 2012-06-14 18:15:39) [PUT]
```

```
Parameters: {"time_entry"=>{"comments"=>""}, "activity_id"=>"17", "hours"=>""}, "commit"=>"Soumettre", "notes"=>"test notification\r\n", "last_journal_id"=>"73386", "action"=>"update", "_method"=>"put", "authenticity_token"=>"Kbu+EohYhaA5RN0bUoFpDCoxxxxxxxxxxxxx=", "id"=>"13265", "issue"=>{"start_date"=>"2012-05-25", "custom_field_values"=>{"11"=>"XXX/GEST", "12"=>""}, "estimated_hours"=>""}, "parent_issue_id"=>""}, "priority_id"=>"6", "project_id"=>"86", "is_private"=>"0", "lock_version"=>"14", "done_ratio"=>"100", "assigned_to_id"=>"239", "subject"=>"Blah blah / CDE TEST TTEST4918", "tracker_id"=>"1", "due_date"=>"2012-06-15", "status_id"=>"3", "description"=>"Suite ticket 9855#\r\n1) Pouvez vous voir."}, "controller"=>"issues", "attachments"=>{"1"=>{"description"=>""}}}
```

```
Sending email notification to: Goudxxx@mydomain.com, Soulxxx@mydomain.com, Prevxxx@mydomain.com, Badxxx@mydomain.com
```

```
The following error occured while sending email notification: "550 No such recipient". Check your configuration in config/configuration.yml.
```

```
Redirected to http://support/issues/13265
```

```
Completed in 583ms (DB: 22) | 302 Found [http://support/issues/13265]
```

Badxxx@mydomain.com is the bad one...

I am using this email configuration :

```
email_delivery:  
  delivery_method: :smtp  
  smtp_settings:  
    address: smtp.mydomain.com  
    port: 25  
    domain: mydomain.com  
    authentication: :login  
    user_name: "dsi@mydomain.com"  
    password: "xxxxxxx"
```

Tx,
Patrice

Related issues:

Duplicates Redmine - Defect # 8157: Redmine do not send notification emails i...

Closed

History

#1 - 2012-12-21 11:47 - Dusan Simonovic

I can confirm this issue with non existing domain.

I've spent few hours debugging and found out that one email address in the recipient list had typo error in the domain name.

I believe this is something that definitely should be happening. The email should go to correct emails regardless of other recipients that may be wrong.

Best regards,
Dusan

#2 - 2014-11-03 07:33 - Go MAEDA

- Related to Defect #8157: Redmine do not send notification emails if a recipients email address is not valid added

#3 - 2017-08-30 16:24 - Go MAEDA

- Related to deleted (Defect #8157: Redmine do not send notification emails if a recipients email address is not valid)

#4 - 2017-08-30 16:24 - Go MAEDA

- Duplicates Defect #8157: Redmine do not send notification emails if a recipients email address is not valid added

#5 - 2017-08-30 16:25 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Duplicate

Not fixed yet but closing as a duplicate of #8157.