### Redmine - Defect #11198

# When issue\_observer calls Mailer.deliver\_issue\_add(issue), email does not send

2012-06-19 22:00 - Matt Brown

Status:ClosedStart date:Priority:NormalDue date:

Assignee: % Done: 0%

Category: Email notifications Estimated time: 0.00 hour

Target version:

Resolution: Invalid Affected version: 1.3.1

#### Description

Hello,

I am using rake to issue the script to poll an IMAP server for incoming mail.

After debugging it's clear that the mail is received, an issues is created, and that the issue\_observer calls Mailer.deliver\_issue\_add(issue).

However, an Email notification is never sent.

Why is this?

In fact, I call Mailer.deliver\_issue\_add(issue) at other locations, and an email is never sent. However, Mailer.deliver\_issue\_edit(journal) sends Email perfectly fine.

If anyone has any ideas, it'd be greatly appreciated.

- mysql Ver 14.14 Distrib 5.1.52, for pc-linux-gnu (i686) using readline 5.1
- ruby 1.8.7 (2011-12-28 patchlevel 357) [i686-linux]
- rails 2.3.11
- there is no error stack trace.

Thanks,

Matt

## History

#### #1 - 2019-06-08 05:30 - Go MAEDA

- Status changed from New to Closed
- Resolution set to Invalid

Redmine 2.4 and later don't have IssueObserver. It has been removed in r12021.

2025-05-01 1/1