

## Redmine - Defect #11208

### Passing arguments with spaces to allow-override in rdm-mailhandler.rb

2012-06-20 16:16 - carlos lopez

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	0.9.0
<b>Resolution:</b>	Invalid		
<b>Description</b>			
Hello,			
I would like to allow override some attributes from e-mails and I was looking at the help at <a href="http://www.redmine.org/projects/redmine/wiki/RedmineReceivingEmails">http://www.redmine.org/projects/redmine/wiki/RedmineReceivingEmails</a>			
The thing is that it don't works when the argument has a space.			
Author: Carlos Lopez Status: New Priority: Normal Assigned to: Category: Target version:			
I can override all options from an e-mail except the options that has an space. "Assigned to" and "Target version".			
I tried this in /etc/aliases:			
<pre>redmine: " /opt/redmine/extra/mail_handler/rdm-mailhandler.rb -u http://redmine.url.com -k key -o Author,Status,Priority,Category,Assigned to,Target version"</pre>			
As also tried this:			
<pre>redmine: ' /opt/redmine/extra/mail_handler/rdm-mailhandler.rb -u http://redmine.url.com -k key -o Author,Status,Priority,Category,"Assigned to","Target version"'</pre>			
this:			
<pre>redmine: ' /opt/redmine/extra/mail_handler/rdm-mailhandler.rb -u http://redmine.url.com -k key -o Author,Status,Priority,Category,\"Assigned to\", \"Target version\"'</pre>			
and this:			
<pre>redmine: ' /opt/redmine/extra/mail_handler/rdm-mailhandler.rb -u http://redmine.url.com -k key -o Author,Status,Priority,Category,'Assigned to','Target version''</pre>			
There is no way to pass the attributes with spaces.			

### History

#1 - 2012-06-20 21:00 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Invalid

Attributes given to the -o arguments should be lower-cased with underscores. And please note that fixed\_version must be used instead of target\_version. Eg:

```
-o author,status,priority,category,assigned_to,fixed_version
```

Human names are used in the email body to set the value. I've updated the wiki page.

**#2 - 2012-06-25 19:07 - carlos lopez**

- *Status changed from Closed to Reopened*

I have configured it like you suggest

```
-o author,status,priority,category,assigned_to,fixed_version
```

And I send an email like this:

```
Tracker: Bug
Priority: Urgent
Status: Resolved
Category: Category1
Assigned To: User Name
Target Version: TargetVersion1
Author: User Name
```

And it only changes the "Status" field. It ignores all the rest of fields.

I tried also to send only one field per email but don't works. Only the status field is accepted.

How can I debug what is wrong?

Thanks

**#3 - 2012-06-26 20:34 - Jean-Philippe Lang**

author is not supported. assigned\_to and fixed\_version are not supported in 0.9.0.  
You can set your log level to debug and retry to receive the email to get more details.

**#4 - 2016-03-10 14:05 - carlos lopez**

This is working with the last release of redmine (3.2)

I think we can close this.

**#5 - 2016-04-09 01:42 - Toshi MARUYAMA**

- *Status changed from Reopened to Closed*

Thank you for your feedback.