

Redmine - Defect #11481

Copying Projects (with Tickets) not working

2012-07-23 10:38 - Julia Spill

Status:	Needs feedback	Start date:									
Priority:	Normal	Due date:									
Assignee:		% Done:	0%								
Category:	Administration	Estimated time:	0.00 hour								
Target version:		Affected version:	2.0.3								
Resolution:											
Description											
<p>When i try to copy a project, that has tickets in it, redmine does copy the project itself, but not the tickets. Also it doesn't put the copied project under the selected project, it always copies the project to the root-area.</p> <p>It might be the same problem that occurs, when copying multiple tickets. Redmine just doesn't do anything (no error message). But it works fine when copying a single ticket.</p> <p>We use the following Installation (no plugins, but customfields):</p> <table><tr><td>Redmine version</td><td>2.0.3.stable</td></tr><tr><td>Ruby version</td><td>1.8.7 (x86_64-linux)</td></tr><tr><td>Rails version</td><td>3.2.6</td></tr><tr><td>Database adapter</td><td>MySQL</td></tr></table>				Redmine version	2.0.3.stable	Ruby version	1.8.7 (x86_64-linux)	Rails version	3.2.6	Database adapter	MySQL
Redmine version	2.0.3.stable										
Ruby version	1.8.7 (x86_64-linux)										
Rails version	3.2.6										
Database adapter	MySQL										
Related issues:											
Related to Redmine - Defect #11315: When I copy a project it does not copy t...		Needs feedback									
Related to Redmine - Defect #13518: To copy project doesn't copy the issues' ...		Needs feedback									
Related to Redmine - Defect #13540: To copy project doesn't copy the issues' ...		Closed									

History

#1 - 2013-08-07 11:14 - Eric Diaz

Hi
same trouble in version 2.1.4
In my case, it seems that a mandatory custom fields fulfilled in sources tickets is the root cause.
If I put this custom field as no mandatory, tickets are well copied but all the custom fields are set to null.

My opinion is that the first copy failed because all custom fields are set to null so that mandatory one's are in error.

Seems related to issue [#11315](#), [#13518](#) and [#13540](#).
As far as I'm concerned, the solution proposed in [#13540](#) doesn't work.

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My environment :
Redmine version 2.1.4.stable
Ruby version 1.8.7 (x86_64-linux)
Rails version 3.2.8
Database adapter PostgreSQL 8.4.11

Regards

#2 - 2013-08-07 11:26 - Toshi MARUYAMA

- Related to Defect #11315: When I copy a project it does not copy the issues custom fields' values added

#3 - 2013-08-07 11:26 - Toshi MARUYAMA

- Related to Defect #13518: To copy project doesn't copy the issues' custom fields in version 2.2.3 added

#4 - 2013-08-07 11:26 - Toshi MARUYAMA

- Related to Defect #13540: To copy project doesn't copy the issues' custom fields in version 2.3.0 added

#5 - 2017-02-22 21:42 - Mischa The Evil

- Status changed from New to Needs feedback

I just came around this issue again and checked whether this issue still persists on current trunk (at [r16339](#)). AFAICS, this is fixed by [r15318](#) for [#22342](#). I did some quick tests and wasn't able to reproduce the issue any longer.
Can this be confirmed by somebody?