

Redmine - Defect #11596

Redmine/FireFox issues

2012-08-06 21:54 - Alan Robbins

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Wont fix		
Description			
<p>This morning we found our redmine instance unresponsive.</p> <p>We restarted the service, and it crashed again a few minutes later.</p> <p>After investigation we discovered that clients to log in via FireFox are able to crash the server instance after a few clicks. This behavior occurs on multiple computers in multiple locations.</p> <p>Chrome, IE, Safari, works fine.</p> <p>What we see in the error log is a segmentation fault coming from Ruby.</p> <p>We are baffled as to how a client can cause the system to fail.</p> <p>Redmine version 2.02 devel Ruby Version 1.8.7 Rails Version 3.2.5 Ubuntu 12.04 LTS Database Adapter MySql2</p>			

History

#1 - 2012-08-06 22:40 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Wont fix

Sorry but I can't fix a ruby segmentation fault. Maybe you could attach the error stack trace.

#2 - 2012-08-06 22:42 - Alan Robbins

We upgraded to 2.0.3 stable and the problem went away.