

Redmine - Defect #11596

Redmine/FireFox issues

2012-08-06 21:54 - Alan Robbins

Status: Closed	Start date:
Priority: Normal	Due date:
Assignee:	% Done: 0%
Category:	Estimated time: 0.00 hour
Target version:	Affected version:
Resolution: Wont fix	

Description

This morning we found our redmine instance unresponsive.

We restarted the service, and it crashed again a few minutes later.

After investigation we discovered that clients to log in via FireFox are able to crash the server instance after a few clicks. This behavior occurs on multiple computers in multiple locations.

Chrome, IE, Safari, works fine.

What we see in the error log is a segmentation fault coming from Ruby.

We are baffled as to how a client can cause the system to fail.

Redmine version 2.02 devel
Ruby Version 1.8.7
Rails Version 3.2.5
Ubuntu 12.04 LTS
Database Adapter MySql2

History

#1 - 2012-08-06 22:40 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Wont fix

Sorry but I can't fix a ruby segmentation fault. Maybe you could attach the error stack trace.

#2 - 2012-08-06 22:42 - Alan Robbins

We upgraded to 2.0.3 stable and the problem went away.