Redmine - Defect #11700

New Issue Page not opening

2012-08-24 16:33 - Mujeeb Farooqi

Status: Closed

Priority: High Due date:

Assignee: Mujeeb Farooqi % Done: 0%

Category: Issues Estimated time: 0.00 hour

Start date:

Target version:

Resolution: Invalid Affected version: 2.0.3

Description

I just installed redmine on my server.

Below are the details.

Environment:

Redmine version 2.0.3.stable
Ruby version 1.9.3 (i386-mingw32)

Rails version 3.2.6
Environment production
Database adapter SQLite

Redmine plugins: no plugin installed

But when i click on the New Issue on top, page not found error message is displayed.

History

#1 - 2012-08-24 17:08 - Etienne Massip

Looks like a server issue, not an application issue.

What's in your server and application logs?

#2 - 2012-08-24 17:47 - Mujeeb Farooqi

I configured this on windows.

IIS is installed and some website are there.

But i created a new website and using port 8082.

windows application log doesn't contain any information related to this. I'm using port with the server name like http://101.x.x.x:8082/. Is this happening becz of this?

Mujeeb.

Etienne Massip wrote:

Looks like a server issue, not an application issue.

What's in your server and application logs?

#3 - 2012-08-24 18:08 - Mujeeb Farooqi

- Status changed from New to Resolved

This issue is resolved.

I guess the error was coming becz i didn't added any Trakers and Status in Administration. After adding these, new issue page started working.

Thanks anyways.

Mujeeb.

2025-06-25

#4 - 2012-08-24 22:12 - Etienne Massip

- Status changed from Resolved to Closed
- Resolution set to Invalid

Files

Issue-pagenotfound.jpg 35.1 KB 2012-08-24 Mujeeb Farooqi

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