

Redmine - Feature #11730

Help: Is there a way to change the fields that a user can edit when they are updating tickets?

2012-08-29 00:33 - Sally Fahey

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Custom fields	Estimated time:	0.00 hour
Target version:			
Resolution:	Invalid		

Description

We have a custom field called Invoice Number. When one of our customers creates a ticket they can enter the invoice number into this field. However if the invoice number is not known at the time of creation they have to put it in the notes section when updating the ticket.

Invoice number is one of the fields that we display in a public custom query within Redmine.

Can some kind person please share with me how to allow update of this field for reporters when a ticket is already created?

Thanks

History

#1 - 2012-08-29 09:01 - Etienne Massip

- Status changed from New to Closed
- Resolution set to Invalid

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