

Redmine - Feature #1183

add new tickets in the name of ...

2008-05-06 14:57 - Marco Tralles

<b>Status:</b>	New	<b>Start date:</b>	2008-05-06
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>			
<b>Resolution:</b>			
<b>Description</b> I sometimes get E-Mails with bug-repors from customers wich i like to add to redmine „in the name of” my customer. i think it would be helpfull to allow all admin-accounts to have a drop-down-box to add new tickets (faked) as other users ...			
<b>Related issues:</b> Related to Redmine - Feature #1133: Email to individuals not registered in Re... <b>New</b> <b>2008-04-28</b>			

History

#1 - 2009-07-03 21:12 - david austin

i agree with the need for this..  
we have the same requirement  
david

#2 - 2012-01-11 09:57 - Chrysovalanto Kousetti

+1 we need this as well  
  
Thanks!

#3 - 2015-05-13 21:11 - mc0e .

+1 from me too.  
  
Clients commonly make requests in email or chat sessions, or submit a ticket which should really be multiple tickets. I'd often like to be able to set up the required tickets rather than having to ask them to do it.