Redmine - Defect #11904

Projects with many members are very slow in Redmine 2.0.3

2012-09-21 09:47 - Kristoffer Renholm

Status: Start date: Closed **Priority:** Normal Due date: % Done: Assignee: Jean-Philippe Lang 0% 0.00 hour Category: Issues **Estimated time:** Target version:

Resolution: Fixed Affected version: 2.0.3

Description

When having a project with ~100 members (many of them are reporters) Redmine slows down and new issue and show issue takes up to 6 seconds to load. This seems to be due to that each and every Principal is gueried one by one, see log below. I have tried to work out where these queries come from but have not succeeded so far. Any ideas?

```
SQL (320.6ms) SELECT `members`.`id` AS t0_r0, `members`.`user_id` AS t0_r1, `members`.`project_
id` AS t0_r2, `members`.`created_on` AS t0_r3, `members`.`mail_notification` AS t0_r4, `users`.`id
` AS t1_r0, `users`.`login` AS t1_r1, `users`.`hashed_password` AS t1_r2, `users`.`firstname` AS t
1_r3, `users`.`lastname` AS t1_r4, `users`.`mail` AS t1_r5, `users`.`admin` AS t1_r6, `users`.`sta
tus` AS t1_r7, `users`.`last_login_on` AS t1_r8, `users`.`language` AS t1_r9, `users`.`auth_source
_id` AS t1_r10, `users`.`created_on` AS t1_r11, `users`.`updated_on` AS t1_r12, `users`.`type` AS
t1_r13, `users`.`identity_url` AS t1_r14, `users`.`mail_notification` AS t1_r15, `users`.`salt` AS
t1_r16, `roles`.`id` AS t2_r0, `roles`.`name` AS t2_r1, `roles`.`position` AS t2_r2, `roles`.`ass
ignable` AS t2_r3, `roles`.`builtin` AS t2_r4, `roles`.`permissions` AS t2_r5, `roles`.`issues_vis
ibility` AS t2_r6 FROM `members` LEFT OUTER JOIN `users` ON `users`.`id` = `members`.`user_id` AND
`users`.`type` IN ('User', 'AnonymousUser') LEFT OUTER JOIN `member_roles` ON `member_roles`.`mem
ber_id` = `members`.`id` LEFT OUTER JOIN `roles` ON `roles`.`id` = `member_roles`.`role_id` WHERE
`members`.`project_id` = 234 AND (users.type='User' AND users.status=1)
 Principal Load (1.2ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 3 LIMIT 1
 Principal Load (1.4ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 6 LIMIT 1
 Principal Load (1.2ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 10 LIMIT 1
 Principal Load (1.2ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 11 LIMIT 1
 Principal Load (1.5ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 13 LIMIT 1
 Principal Load (0.8ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 14 LIMIT 1
 Principal Load (1.3ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 15 LIMIT 1
 Principal Load (0.8ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 17 LIMIT 1
 Principal Load (0.8ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 24 LIMIT 1
 Principal Load (1.4ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 25 LIMIT 1
 Principal Load (1.4ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 26 LIMIT 1
 Principal Load (1.2ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 29 LIMIT 1
 Principal Load (1.7ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 30 LIMIT 1
 Principal Load (3.1ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 32 LIMIT 1
 Principal Load (1.6ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 34 LIMIT 1
 Principal Load (2.0ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 35 LIMIT 1
 Principal Load (1.6ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 38 LIMIT 1
                          SELECT `users`.* FROM `users` WHERE `users`.`id` = 42 LIMIT 1
 Principal Load (2.0ms)
 Principal Load (2.3ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 47 LIMIT 1
 Principal Load (316.4ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 49 LIMIT 1
 Principal Load (1.2ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 52 LIMIT 1
                          SELECT `users`.* FROM `users` WHERE `users`.`id` = 54 LIMIT 1
 Principal Load (1.3ms)
                          SELECT `users`.* FROM `users` WHERE `users`.`id` = 57 LIMIT 1
 Principal Load (2.1ms)
                          SELECT `users`.* FROM `users` WHERE
                                                               `users`.`id` = 60 LIMIT 1
 Principal Load (1.1ms)
                          SELECT `users`.* FROM `users` WHERE `users`.`id` = 64 LIMIT 1
SELECT `users`.* FROM `users` WHERE `users`.`id` = 67 LIMIT 1
 Principal Load (0.8ms)
 Principal Load (0.7ms)
 Principal Load (0.9ms) SELECT `users`.* FROM `users` WHERE `users`.`id` = 68 LIMIT 1
```

Ruby/Rails information:

```
About your application's environment
                1.8.7 (x86_64-linux)
1.4.2
Ruby version
RubyGems version
```

2025-05-06 1/3 Rack version 1.4
Rails version 3.2.6
Active Record version 3.2.6
Action Pack version 3.2.6
Active Resource version 3.2.6
Action Mailer version 3.2.6
Active Support version 3.2.6

Middleware Rack::Cache, ActionDispatch::Static, Rack::Lock, #<ActiveSupport::Cache:
:Strategy::LocalCache::Middlewa0x7ff2d68f84e8>, Rack::Runtime, Rack::MethodOverride, ActionDispatch::RequestId, Rails::Rack::Logger, ActionDispatch::ShowExcepti, ActionDispatch::DebugExceptions, ActionDispatch::RemoteIp, ActionDispatch::Callbacks, ActiveRecord::ConnectionAdapters::ConnectManagement, ActiveRecord::QueryCache, ActionDispatch::Cookies, ActionDispatch::Session::CookieStore, ActionDispatch::Flash, Actiospatch::ParamsParser, ActionDispatch::Head, Rack::ConditionalGet, Rack::ETag, ActionDispatch::BestStandardsSupport, OpenIdAuthenttion

Application root /opt/redmine/releases/upgrade-2.0.3

Environment production
Database adapter mysgl

Database schema version 20120422150750

Database: mysql Ver 14.14 Distrib 5.1.52, for redhat-linux-gnu (x86 64) using readline 5.1

Associated revisions

Revision 10440 - 2012-09-22 11:33 - Jean-Philippe Lang

Avoid to run one SQL query per member on Project#assignable_users (#11904).

Revision 10441 - 2012-09-22 11:48 - Jean-Philippe Lang

Use eager loaded #principal association instead of #user (#11904).

Revision 10442 - 2012-09-22 12:12 - Jean-Philippe Lang

Use eager loaded #principal association instead of #user (#11904).

History

#1 - 2012-09-22 11:34 - Jean-Philippe Lang

- Assignee set to Jean-Philippe Lang

Kristoffer Renholm wrote:

This seems to be due to that each and every Principal is queried one by one

Fixed in r10440. The patch is pretty simple, you can try it out to see if it solves your performance issue.

#2 - 2012-09-22 11:41 - Jean-Philippe Lang

FTR, the "New issue" page in a project with 200 members now loads in ~250ms on my dev machine and Redmine 2.1.

#3 - 2012-09-23 21:21 - Daniel Felix

Jean-Philippe Lang wrote:

FTR, the "New issue" page in a project with 200 members now loads in ~250ms on my dev machine and Redmine 2.1.

I tried it with the current Revision 10463, and it loads much faster! Thanks!

#4 - 2012-09-24 08:22 - Kristoffer Renholm

- Status changed from New to Resolved

Thanks, works much better! Impressed of the fast response time.

#5 - 2012-10-22 15:34 - Kristoffer Renholm

In which upcoming Redmine version is this fix included?

#6 - 2013-04-14 16:37 - Filou Centrinov

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It has been implemented in Redmine 2.3: source:branches/2.3-stable/app/models/project.rb#L31

Status: Close?

#7 - 2013-04-14 17:10 - Kristoffer Renholm

Yes please.

#8 - 2013-04-15 06:45 - Toshi MARUYAMA

- Status changed from Resolved to Closed
- Resolution set to Fixed

Thank you for your feedback.

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