

Redmine - Feature #1193

Staff-only notes with Role-base access control

2008-05-06 20:20 - Dmitry Isanov

Status:	New	Start date:	2008-05-06
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Permissions and roles	Estimated time:	0.00 hour
Target version:			
Resolution:			
Description Hi I'm sure that the following would be really useful: to have the special category of the Issue Notes - Staff-only Notes, with Role-based access/visibility control. It would allow to put there information, hint, ets. that shouldn't be visible to specified Role (say, Customer). Really eager to have it! Thanks, Dmitry			
Related issues: Related to Redmine - Feature #1554: Private comments in tickets			
		Closed	2008-06-30

History

- #1 - 2008-05-06 23:15 - Fabrice Phung
I totally agree with this feature usefulness. I see it as a 'private' attribute triggering note display for specified roles. The drawback is that nobody sees the same content.
- #2 - 2008-05-07 10:46 - Tommy Jensen
+1
- #3 - 2008-05-07 21:08 - Benjamin Baroukh
+1
- #4 - 2008-05-16 15:14 - Ronie Henrich
+1
- #5 - 2008-07-27 18:28 - Thomas Pihl
+1
- #6 - 2008-08-13 17:42 - Paolo Sulprizio
+1
- #7 - 2008-09-23 13:01 - Toni Kerschbaum
+1
- #8 - 2008-09-24 07:01 - Arndt Lehmann
+1
- #9 - 2008-11-11 10:37 - Jean-Philippe Lang
- Target version deleted (0.8)
- #10 - 2009-04-24 09:06 - Szabolcs Klement

+1

#11 - 2009-04-24 09:17 - Jens Goldhammer

+1

#12 - 2009-08-08 00:52 - Shaun Gilroy

This issue is duplicated in 1554, I think.

#13 - 2009-10-28 11:37 - chris madler

+1

I also think this feature is absolutely necessary for companies that want to keep some notes on issues only visible to staff members and other notes (also) visible to clients.

I suppose it would consist of having a field "visibility" with values (private, public) on each note that is added to an issue. Then in roles, a permission to view certain visibility values (private, public, or both?). Related to [#1554](#).

#14 - 2009-11-02 16:20 - Paolo Sulprizio

+1

It would be also useful to define the default setting (private, public) on per-project basis. It could permit to create project in which only visible issues' information for clients are description and state.

#15 - 2010-04-10 08:18 - Oleg Volkov

See features [#337](#). This is private Issue. Please test it.
Private Issue Notes - second step (see [#1554](#) too).

#16 - 2014-08-03 07:29 - Go MAEDA

Private issue note which have been introduced in Redmine 2.2([#1554](#)).
This issue can be closed.

#17 - 2014-08-03 09:22 - Etienne Massip

- Is duplicate of Feature #1554: Private comments in tickets added

#18 - 2014-08-03 09:23 - Etienne Massip

- Status changed from New to Resolved
- Resolution set to Duplicate

Indeed.

#19 - 2014-09-05 11:47 - Dev Full stack

+1

#20 - 2014-09-29 02:38 - Toshi MARUYAMA

- Status changed from Resolved to Closed

#21 - 2019-05-16 12:48 - Aleksandar Pavic

[toshio harita](#) Maruyama I wouldn't agree this should be closed...

This is not a ticket for private notes, but "role-based notes"...

So, +1 for original request...

I am having such request, and we have like 3 roles, and they only want to see notes of other users of their own roles...

So, comment from Go Maeda 5y Ago is not appropriate...

#22 - 2019-05-16 12:52 - Go MAEDA

- Status changed from Closed to New
- Resolution deleted (Duplicate)

#23 - 2019-05-16 12:52 - Go MAEDA

- Is duplicate of deleted (Feature #1554: Private comments in tickets)

#24 - 2019-05-16 12:52 - Go MAEDA

- Related to Feature #1554: Private comments in tickets added