

Redmine - Defect #11930

Segmentation fault Redmine 2.x.x

2012-09-25 13:14 - Ilkham Absatarov

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
After upgrading our Redmine from 1.2.2 to 2.0.3 it became unstable (Redmine 2.1.0 the same behavior). It crushes periodically about 15-20 times per day. The log shows: <pre>C:/Ruby187/lib/ruby/gems/1.8/gems/activesupport-3.2.8/lib/active_support/cache.rb:587: [BUG] Segmentation fault ruby 1.8.7 (2011-06-30 patchlevel 352) [i386-mingw32]</pre> Our environment: Windows 2003 server standrad sp2 x32 <pre>C:\redmine-2.1.0>rake about About your application's environment Ruby version 1.8.7 (i386-mingw32) RubyGems version 1.3.7 Rack version 1.4 Rails version 3.2.8 Active Record version 3.2.8 Action Pack version 3.2.8 Active Resource version 3.2.8 Action Mailer version 3.2.8 Active Support version 3.2.8 Middleware Rack::Cache, ActionDispatch::Static, Rack::Lock, #<ActiveSupport::Cache::Strategy::LocalCache::Middleware:0x3e4a6f8>, Rack::Runtime, Rack::MethodOverride, ActionDispatch::RequestId, Rails::Rack::Logger, ActionDispatch::ShowExceptions, ActionDispatch::DebugExceptions, ActionDispatch::RemoteIp, ActionDispatch::Callbacks, ActiveRecord::ConnectionAdapters::ConnectionManagement, ActiveRecord::QueryCache, ActionDispatch::Cookies, ActionDispatch::Session::CookieStore, ActionDispatch::Flash, ActionDispatch::ParamsParser, ActionDispatch::Head, Rack::ConditionalGet, Rack::ETag, ActionDispatch::BestStandardsSupport, OpenIdAuthentication Application root C:/redmine-2.1.0 Environment production Database adapter mysql Database schema version 20120731164049</pre> C:\redmine-2.1.0>			

History

#1 - 2012-09-30 10:04 - Jean-Philippe Lang

- Status changed from New to Closed
- Resolution set to Invalid

A segfault is an error raised by the ruby interpreter itself. There's no way I can fix it in Redmine. Please try with a more recent ruby version (1.8.7p358 or 1.9.3).