

## Redmine - Defect #12028

### fetching multiple emails that create / update issues

2012-10-05 13:52 - Karol Kanicki

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	1.3.2
<b>Resolution:</b>			
<b>Description</b>			
<p>the problem is that when a rake statement is executed [e.g.</p> <pre>sudo rake -f /usr/share/redmine/Rakefile redmine:email:receive_imap RAILS_ENV="production" host=imap.gmail.com ssl=1 port=993 username=xxxxxxx@gmail.com password=xxxxxx project=qweqweqwe tracker=Bug status=New priority=Normal domain=gmail.com allow_override=project,status,tracker,priority</pre> <p>]</p> <p>and there are more than one unread e-mail in the inbox, then not all of them are processed ---- looks like all of 'updating' mails are processed, but not all that should create new tickets [although even those that are not processed are marked as 'read' ]</p> <p>environment configuration:</p> <p>About your application's environment</p> <pre>Ruby version      1.8.7 (x86_64-linux) RubyGems version  1.8.15 Rack version      1.3 Rails version     2.3.14 Active Record version  2.3.14 Active Resource version 2.3.14 Action Mailer version 2.3.14 Active Support version 2.3.14 Edge Rails revision unknown Application root  /usr/share/redmine Environment       production Database adapter  mysql Database schema version 20110902000000</pre> <p>Redmine 1.3.2.stable, installed @ ubuntu by apt-get</p> <p>regards</p>			

#### History

#1 - 2023-01-10 22:24 - Holger Just

- Status changed from New to Closed

When new issues are not created, this is usually caused by validation errors. Check that the desired project allows to create issues with the tracker and status and the sender (as identified by their email address) is allowed to add issues in the project.