

## Redmine - Feature #12089

### Hide Issue History

2012-10-12 21:00 - kais kais

<b>Status:</b> New	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b> Jean-Philippe Lang	<b>% Done:</b> 0%
<b>Category:</b> Issues permissions	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b>	
<b>Description</b>	
<p>hello,</p> <p>We are using redmine to manage our change management processes.</p> <p>The functional user open end close the issue, other status are dealt by IT team. My problem is that i don't want to give the functional user the ability to view the history or details of the issue ( what IT team are doing).</p> <p>My questions are ?</p> <ul style="list-style-type: none"><li>- Can i hide issue details based on user role or permission ?</li><li>- Can i disable clickable links to on the issues list view based on role ?</li></ul> <p>If not, what can i do ?</p> <p>Thanks</p>	
<b>Related issues:</b>	
Related to Redmine - Feature # 9432: Default value for the private issue flag	<b>New</b> <b>2011-10-17</b>
Duplicated by Redmine - Feature # 24806: Possibility to hide Issue History fr...	<b>Closed</b>

### History

#### #1 - 2013-04-01 21:46 - Bruce Svare

Use private comments? #1554?

#### #2 - 2013-06-20 14:42 - Igor Deyashkin

I have a similar problem and private comments not resolve it.  
Status change and reassignment are visible for functional users, but i want to hide it.  
Functional user must have ability to see changes of task, only when it assigned to him in this change.

Thanks.

#### #3 - 2014-10-07 14:54 - Adam Kubica

+1, private comments doesn't resolve problem.

#### #4 - 2015-01-08 13:19 - Go MAEDA

- Related to Feature #15409: Is it possible to view History section in pages? added

#### #5 - 2015-01-08 13:23 - Go MAEDA

- Related to deleted (Feature #15409: Is it possible to view History section in pages?)

**#6 - 2015-01-29 10:49 - Marlana B**

+1

**#7 - 2015-02-27 05:13 - Toshi MARUYAMA**

- Description updated

**#8 - 2015-02-27 05:14 - Toshi MARUYAMA**

- Description updated

**#9 - 2015-03-13 17:15 - Sushil J**

Look forward to this feature!

**#10 - 2015-08-28 00:26 - Alexander Lyzhenkov**

+1

**#11 - 2015-08-28 04:50 - Marlana B**

+1

**#12 - 2017-01-11 10:12 - Go MAEDA**

- Duplicated by Feature #24806: Possibility to hide Issue History from a role added

**#13 - 2017-01-11 10:14 - Go MAEDA**

- Related to Feature #9432: Default value for the private issue flag added

**#14 - 2017-01-11 10:58 - Arnaud Pissot**

+1

It would be very useful

**#15 - 2017-01-11 11:27 - Wim DePreter**

possible workaround: create subtasks with tracker that is only visible for IT-team (see #285), that way IT-team-history is not visible for other users

**#16 - 2017-01-11 12:29 - Arnaud Pissot**

Wim DePreter wrote:

| possible workaround: create subtasks with tracker that is only visible for IT-team (see #285), that way IT-team-history is not visible for other users

Thanks for the information !

It works, I will see with our project manager if this workaround can solve this problem for now.

Problems seen with this workaround:

- it's a bit tricky as the status of the parent do not change when the children is updated (only % is updated)
- I got one tracker not visible (the IT one) for 9 trackers visibles by customers (I don't want to duplicate every tracker and get 18 trackers, it will be automatically refused by my hierarchy)

**#17 - 2017-01-11 12:54 - Wim DePreter**

Arnaud Pissot wrote:

*Problems seen with this workaround:*

- it's a bit tricky as the status of the parent do not change when the children is updated (only % is updated)
- I got one tracker not visible (the IT one) for 9 trackers visibles by customers (I don't want to duplicate every tracker and get 18 trackers, it will be automatically refused by my hierarchy)

It was just a suggestion. We faced the same problem in version 3.0 (#285 wasn't resolved), and created a separate IT-project, used "blocked by" relation instead of subtasks, but that is more complex (extra relation has to be added). We didn't duplicate trackers, because visibility was controlled on project-base.

For status-synchronisation, we have a batch-job (than runs every X minutes) that synchronises states via rest-API.

**#18 - 2017-01-11 14:12 - Arnaud Pissot**

Wim DePreter wrote:

*Arnaud Pissot wrote:*

*Problems seen with this workaround:*

- it's a bit tricky as the status of the parent do not change when the children is updated (only % is updated)
- I got one tracker not visible (the IT one) for 9 trackers visibles by customers (I don't want to duplicate every tracker and get 18 trackers, it will be automatically refused by my hierarchy)

*It was just a suggestion. We faced the same problem in version 3.0 (#285 wasn't resolved), and created a separate IT-project, used "blocked by" relation instead of subtasks, but that is more complex (extra relation has to be added). We didn't duplicate trackers, because visibility was controlled on project-base.*

*For status-synchronisation, we have a batch-job (than runs every X minutes) that synchronises states via rest-API.*

Yeah I'm really thankful for your solution,

we already have the "Custom workflows" plugin which can allow me to replicate the status of the issue to its parent but I prefer to not use plugins and tricks everywhere to get our Redmine working smooth as possible and avoid bugs :)

**#19 - 2019-01-28 19:08 - Jesus Broceno**

+1