

## Redmine - Defect #12138

### Plain Text Emails are Html Escaped

2012-10-17 16:04 - Wyatt Barnett

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.0.4
<b>Resolution:</b>	Duplicate		
<b>Description</b>			
We are running redmine 2.0.4 in the following environment:			
About your application's environment			
Ruby version	1.8.7 (x86_64-linux)		
RubyGems version	1.8.15		
Rack version	1.4		
Rails version	3.2.6		
Active Record version	3.2.6		
Action Pack version	3.2.6		
Active Resource version	3.2.6		
Action Mailer version	3.2.6		
Active Support version	3.2.6		
Middleware	Rack::Cache, ActionDispatch::Static, Rack::Lock, #<ActiveSupport::Cache::Strategy::LocalCache::Middleware:0x7f933e927768>, Rack::Runtime, Rack::MethodOverride, ActionDispatch::RequestId, Rails::Rack::Logger, ActionDispatch::ShowExceptions, ActionDispatch::DebugExceptions, ActionDispatch::RemoteIp, ActionDispatch::Callbacks, ActiveRecord::ConnectionAdapters::ConnectionManagement, ActiveRecord::QueryCache, ActionDispatch::Cookies, ActionDispatch::Session::CookieStore, ActionDispatch::Flash, ActionDispatch::ParamsParser, ActionDispatch::Head, Rack::ConditionalGet, Rack::ETag, ActionDispatch::BestStandardsSupport, OpenIdAuthentication		
Application root	/webapps/ncta-redmine/data/redmine		
Environment	production		
Database adapter	mysql		
Database schema version	20120422150750		
We recently upgraded to this from a very wonky redmine 1.2 setup. Most of our users actually just interface through email, but we've noticed that the new version is automatically html escaping everything.			
I <b>think</b> the fix is to modify the templates to add .html_safe where appropriate to the text templates. But there might be a more elegant way as I can't claim to know much ruby nor rails.			
Anyhow, please advise if there is a better way, I'm happy to submit a patch if not.			
<b>Related issues:</b>			
Is duplicate of Redmine - Defect #11355: Plain text notification emails conte...			<b>Closed</b>

#### History

##### #1 - 2012-10-17 16:55 - Etienne Massip

- Status changed from New to Closed
- Resolution set to Duplicate

This has been fixed with [#11355](#) for [2.1.0](#).

##### #2 - 2012-10-17 17:19 - Wyatt Barnett

Thanks, my redmine-search-fu failed me.