

Redmine - Defect #1220

Installation issues with file and directory permissions

2008-05-10 15:41 - James Byrne

<b>Status:</b>	Closed	<b>Start date:</b>	2008-05-10
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Fixed		
<b>Description</b>			
<p>A clean install of redmine 0.7 using Apache 2.2 and passenger (mod_rails) causes an Internal Server Error (500) on first connect. The problem lies here:</p> <p>1. /\ FAILSAFE /\ Sat May 10 09:02:06 -0400 2008 Status: 500 Internal Server Error Permission denied - /var/data/redmine/tmp/sessions//ruby_sess.c7ddbaf898e57714</p> <p>A second issue is also present, but may not cause a failure:</p> <p>2. [notice] Apache/2.2.3 (CentOS) configured -- resuming normal operations [26010:Hooks.cpp:400] Processing HTTP request: / Rails Error: Unable to access log file. Please ensure that /var/data/redmine/log /production.log exists and is chmod 0666. The log level has been raised to WARN and the output directed to STDERR until the problem is fixed.</p> <p>The quick fix is to simply change the permissions on production.log as advised and apply the same to the redmine/tmp directory. A note to this effect should be made to the installation guide.</p> <p>I wonder at the choice of the filestore session control though. Surely this should either be a cookie store or in a database table?</p>			

History

#1 - 2008-05-13 11:25 - Thomas Lecavelier

- Target version changed from 0.7 to 0.8

(Messed the roadmap)

#2 - 2008-06-15 12:05 - Jean-Philippe Lang

- Category deleted (Permissions and roles)

- Status changed from New to Closed

- Target version deleted (0.8)

- Resolution set to Fixed

"Setting up permissions" added in [RedmineInstall](#).