

Redmine - Defect #12203

upgrade from 1.4 to 2.1 404 error

2012-10-24 17:17 - Slaffka Vlasov

Status:	Closed	Start date:																																	
Priority:	Normal	Due date:																																	
Assignee:		% Done:	0%																																
Category:		Estimated time:	0.00 hour																																
Target version:		Affected version:	2.1.2																																
Resolution:	Invalid																																		
Description																																			
<p>Hello.</p> <p>I've upgraded Redmine from 1.4 to 2.1 and it was fine but when i open issues containg attachments with russian letters - i have 404 error.</p> <p>Like this:</p> <pre>Started GET "/attachments/download/1078/всплывающее_окно.pptx" for *.*.*.* at Wed Oct 24 18:54:00 +0400 2012 Processing by AttachmentsController#download as HTML Parameters: {"id"=>"1078", "filename"=>"всплывающее_окно.pptx"} Current user: user (id=9) Rendered common/error.html.erb within layouts/base (0.2ms) Rendered plugins/redmine_improved_searchbox/app/views/redmine_improved_searchbox/_redmine_improved_searchbox_partial.html.erb (0.1ms) Filter chain halted as :file_readable rendered or redirected Completed 404 Not Found in 51ms (Views: 39.4ms ActiveRecord: 2.1ms)</pre> <p>Attachments named in english are ok. what can be wrong????</p> <p>My env</p> <p>Environment:</p> <table><tr><td>Redmine version</td><td>2.1.2.stable</td></tr><tr><td>Ruby version</td><td>1.8.7 (i486-linux)</td></tr><tr><td>Rails version</td><td>3.2.8</td></tr><tr><td>Environment</td><td>production</td></tr><tr><td>Database adapter</td><td>MySQL</td></tr></table> <p>Redmine plugins:</p> <table><tr><td>notify_custom_users</td><td>0.0.4</td></tr><tr><td>redmine_anonymous_watchers</td><td>0.0.1</td></tr><tr><td>redmine_custom_workflows</td><td>0.0.3</td></tr><tr><td>redmine_equipment_status_viewer</td><td>1.0.0</td></tr><tr><td>redmine_improved_searchbox</td><td>0.0.2</td></tr><tr><td>redmine_inline_attach_screenshot</td><td>0.4.2</td></tr><tr><td>redmine_knowledgebase</td><td>2.1.2</td></tr><tr><td>redmine_logs</td><td>0.0.5</td></tr><tr><td>redmine_monitoring_controlling</td><td>0.1.1</td></tr><tr><td>redmine_textilizable_custom_fields</td><td>0.0.1</td></tr><tr><td>redmine_wiki_toc</td><td>0.0.4</td></tr></table>				Redmine version	2.1.2.stable	Ruby version	1.8.7 (i486-linux)	Rails version	3.2.8	Environment	production	Database adapter	MySQL	notify_custom_users	0.0.4	redmine_anonymous_watchers	0.0.1	redmine_custom_workflows	0.0.3	redmine_equipment_status_viewer	1.0.0	redmine_improved_searchbox	0.0.2	redmine_inline_attach_screenshot	0.4.2	redmine_knowledgebase	2.1.2	redmine_logs	0.0.5	redmine_monitoring_controlling	0.1.1	redmine_textilizable_custom_fields	0.0.1	redmine_wiki_toc	0.0.4
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History

#1 - 2012-10-24 23:25 - Jean-Philippe Lang

Maybe you could investigate a bit to see why this attachment is not readable.

#2 - 2012-10-25 07:08 - Slaffka Vlasov

- Status changed from New to Resolved

mea culpa... i've found a mistake in configuration.yml. attachments_starage_path was just /files not #{RAILS_ROOT}/files, thx)))

#3 - 2012-10-25 08:15 - Etienne Massip

- Status changed from Resolved to Closed
- Resolution set to Invalid