Redmine - Feature #12240

Check for duplicate/related tickets before submitting

2012-10-28 22:06 - Tim Whitehead

Status:	Closed		**Start date:**	
Priority:	Low		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Issues		**Estimated time:**	0.00 hour
Target version:				
Resolution:	Duplicate			

Description

Everyone makes an effort to do a search before submitting a new entry to check and see if it has already been submitted before but when you have a large user base this can be hard to enforce.

It would be nice to show some possible related / duplicate tickets below while typing in the subject field or after you tab out similar to how Auto-completion is setup for relating tickets (Maybe after submit an intermediary page before with possible duplicates with a final confirmation).

Examples:

- Did You Mean? (Redmine Plug-in - http://www.redmine.org/plugins/didyoumean)
- StackExchange Network
- Uservoice
- etc

Related issues:

Is duplicate of Redmine - Feature #5840: Live lookup of the existing issues b...	**New**	**2010-07-08**

History

#1 - 2012-10-28 22:11 - Jean-Philippe Lang

- Status changed from New to Closed

- Resolution set to Duplicate

Same as #5840.

http://www.redmine.org/projects/redmine/search?utf8=%E2%9C%93&issues=1&q=%22Did+You+Mean%22

#2 - 2018-09-17 15:17 - Anonymous

+1 definitely what Redmine still lacks at the moment, this feature could save a lot of time...