

Redmine - Defect #12241

Error creating tasks in crontab (Redmine 1.3)

2012-10-28 22:34 - Ilya Levy

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	1.3.0
Resolution:	Invalid		
<div><div>Description</div><div>Hello! Redmine Version 1.3 Please help. I'm trying to set up a crontab tasks are received by mail. run crontab <pre>*/1 * * * * cd \$HOME/www/site2/public_html/; rake -s Rakefile redmine:email:receive_pop3 RAILS_ENV="production" > \$HOME/tmp/redmine-email.log 2>&1</pre> getting error <pre>/home/my/www/site2/public_html/vendor/rails/activesupport/lib/active_support/inflector.rb:208: [BUG] Segmentation fault ruby 1.8.7 (2010-04-19 patchlevel 253) [x86_64-freebsd8.2], MBARI 0x6770, Ruby Enterprise Edition 2010.02</pre> Code that causes the error <pre>207 def underscore(camel_cased_word) 208 camel_cased_word.to_s.gsub(/::/, '/'). 209 gsub(/([A-Z]+)([A-Z][a-z])/, '\1_\2'). 210 gsub(/([a-z\d])([A-Z])/, '\1_\2'). 211 tr("-", "_"). 212 downcase 213 end</pre> How can this be corrected? Thank you!</div></div>			

History

#1 - 2012-10-28 22:50 - Daniel Felix

Have you tried this with a more recent version of Redmine (1.4.4 or 2.1.2) ?

#2 - 2012-10-29 00:19 - Toshi MARUYAMA

- Category set to Email receiving

#3 - 2012-10-29 00:20 - Toshi MARUYAMA

ruby 1.8.7 (2010-04-19 patchlevel 253) is too old.

#4 - 2012-10-29 00:20 - Toshi MARUYAMA

- Affected version (unused) set to 1.3.0

- Affected version set to 1.3.0

#5 - 2012-10-29 07:02 - Ilya Levy

Daniel Felix wrote:

Have you tried this with a more recent version of Redmine (1.4.4 or 2.1.2) ?

No, i did not. In the console, without the crontab, the script works correctly.

#6 - 2012-10-29 07:03 - Ilya Levy

Toshi MARUYAMA wrote:

ruby 1.8.7 (2010-04-19 patchlevel 253) is too old.

Yes, but in the console, without the crontab, the script works correctly. On the same Ruby 1.8.7.

#7 - 2012-10-29 07:27 - Daniel Felix

Ilya Levy wrote:

No, i did not. In the console, without the crontab, the script works correctly.

Well i will try it on a testserver later. But, I think, that my current installation uses this feature too.

Some tips:

1. Check your cronusers permissions. Try this cron task with your console user. Maybe this could be a faulty permission.
2. Try this command by adding the parameter "host" (see: <http://www.redmine.org/projects/redmine/wiki/RedmineReceivingEmails>).
3. Try to install a newer version of ruby and redmine and re-run bundler. Maybe some of the programm packages itself have some bugs. It's not bad to have a more recent version. ;-)
If your running ubuntu or something like this, maybe you could try rvm (<https://rvm.io/>) which enables you to run different ruby versions on one server. Ubuntu still uses some older ruby-versions. This way, you can upgrade to a newer version without losing the older one.

#8 - 2012-10-29 19:05 - Jean-Philippe Lang

- *Status changed from New to Closed*

- *Resolution set to Invalid*

Please, no technical support in the issue tracker.

#9 - 2012-10-29 19:36 - Ilya Levy

Thank you all! Problem was solved, prescribed path

```
GEM_HOME=/home/my/.gems  
GEM_PATH=/home/my/.gems:/usr/local/lib/ruby/gems/1.8/
```