I have a redmine instance sending emails using a GMail account and I realized that emails were being recognized as spam by gmail. I tried to use sendmail as relay to gmail's smtp, but same result. Using postfix as relay, I could send email by console (using the 'mail' command), but redmine were still being flag as spam, using the same sendmail relay. So I decided to check 'Plain text mail (no HTML)' and voilá! It worked, mail delivered without spam flag. There must be something on HTML email headers causing this. Here follows two originals, one plain text (delivered ok) and one html (delivered as spam).

Just ask me if you need more info. I'll keep my instance sending plain text emails for now.

Related issues:
Duplicated by Redmine - Defect # 12430: Mail is sending to spam

History
#1 - 2012-10-30 16:33 - Jean-Philippe Lang
redmine.org uses Gmail as well and I don't think that notifications are treated as spam.

#2 - 2012-10-30 17:17 - Dmitry Babenko
We use Google Apps email account to send emails from Redmine and have no problems.

Bruno, there are a lot of rules used by spam filters to recognize spam. E.g. it may treat your url http://myhost.net:8080 as harmful. Try to change it to real url.

#3 - 2012-10-31 14:31 - Bruno Medeiros
Dmitry Babenko wrote:

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Bruno, there are a lot of rules used by spam filters to recognize spam. E.g. it may treat your url http://myhost.net:8080 as harmful. Try to change it to real url.

I just obfuscated here to post, but I really run redmine on port 8080. But why GMail only recognizes as Spam the HTML version?