

Redmine - Feature #12291

Ticket - Resolved should be default handled as closed

2012-11-02 12:04 - Daniel Felix

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:			
Resolution:			

Description

Hi,

in my opinion, the ticket state "resolved" should be handled as "ticket closed", doesn't it?

Or maybe Redmine.org should set tickets to "closed" if ticket state is implemented. But closed could also mean "not replicatable" or something like that. Resolved is a much better state to show that this feature has find his way to the core. :-)

Another advantage of this, would be, that resolved tickets doesn't apply to the "state = open" - filter.

Best regards,
Daniel

History

#1 - 2013-01-02 11:17 - Daniel Felix

- Status changed from New to Closed

This doesn't make sense. It depends on the workflow. If the default workflow is something like on redmine.org, it makes sense. I close my ticket.

Best regards,
Daniel