Hello.

Because we did not find a solution for this problem in the forum I will open a ticket for this.

My system information:

- Environment:
  - Redmine version: 2.1.3.stable
  - Ruby version: 1.9.3 (i686-linux)
  - Rails version: 3.2.8
  - Environment: production
  - Database adapter: Mysql2
  - Redmine plugins: no plugin installed

The system does send mail out without any issue. Sending over TLS (GMail) is working properly.

If I try to generate redmine tickets from an IMAP inbox with the command:

```
rake -f /var/www/clients/client1/web11/redmine/Rakefile redmine:email:receive_imap RAILS_ENV="production"
```

The login to the IMAP server can be established and mails get flagged as read, but whenever an unread mail is in the inbox, I get the following error:

```
** Invoke redmine:email:receive_imap (first_time)
** Invoke environment (first_time)
** Execute environment
** Execute redmine:email:receive_imap
rake aborted!
undefined method `match' for nil:NilClass
/var/www/clients/client1/web11/redmine/app/models/mail_handler.rb:135:in `dispatch'
/var/www/clients/client1/web11/redmine/app/models/mail_handler.rb:116:in `receive'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/actionmailer-3.2.8/lib/action_mailer/base.rb:404:in `block in receive'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/activesupport-3.2.8/lib/active_support/notifications.rb:123:in `block in instrument'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/activesupport-3.2.8/lib/active_support/notifications/instrumenter.rb:20:in `instrument'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/activesupport-3.2.8/lib/active_support/notifications.rb:123:in `instrument'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/activerecord-3.2.8/lib/active_record/connection_adapters/abstract/connection_pool.rb:257:in `block in reset'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/activerecord-3.2.8/lib/active_record/connection_adapters/abstract/connection_pool.rb:242:in `reset'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/activerecord-3.2.8/lib/active_record/connection_adapters/abstract/connection_pool.rb:234:in `block in reset'
/usr/local/rvm/gems/ruby-1.9.3-p194/gems/activerecord-3.2.8/lib/active_record/connection_adapters/abstract/connection_pool.rb:224:in `reset'
/order/cloud955/2012-11-19-0000-jean-philippe-lang/redmine-12396-defect/error-receiving-email-without-subject-header
Any help appreciated.

Associated revisions

Revision 10850 - 2012-11-19 00:09 - Jean-Philippe Lang

Fixed that MailHandler raises an error when email has no subject header (#12396).

Revision 10861 - 2012-11-21 21:44 - Jean-Philippe Lang

Merged r10850 from trunk (#12396).

History

#1 - 2012-11-19 00:04 - Jean-Philippe Lang

It looks like the email you're receiving does have any subject. Could you attach the raw email here?

#2 - 2012-11-19 00:10 - Jean-Philippe Lang

This should be fixed by r10850. Can you give it a try?
#3 - 2012-11-19 09:18 - Jürgen Hörmann  
- Status changed from New to Resolved

Installed the trunk last night.  
Issue seems to be fixed now.  
Thank you very much.

#4 - 2012-11-21 21:27 - Jean-Philippe Lang  
- Subject changed from Polling IMAP folder fails. to Error when receiving an email without subject header  
- Assignee set to Jean-Philippe Lang  
- Target version set to 2.1.4  
- Resolution set to Fixed

Thanks for the feedback.

#5 - 2012-11-21 21:45 - Jean-Philippe Lang  
- Status changed from Resolved to Closed

Merged in 2.1-stable.