

## Redmine - Defect #12420

### URLs in notification emails do not include the sub-URI

2012-11-21 16:59 - Drew Keller

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Email notifications	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b> 2.0.0
<b>Resolution:</b>	
<b>Description</b>	
<p>I have Redmine working as configured in <a href="#">#11881</a>, <a href="#">#12102</a>, etc. Everything seems to be working except that issue URLs in the notification emails generated by Redmine do not include the sub-URI. For example... <a href="http://my.domain.com/issues/713">http://my.domain.com/issues/713</a> instead of <a href="http://my.domain.com/redmine/issues/713">http://my.domain.com/redmine/issues/713</a></p> <p>Someone pointed this out to me recently (they got 404 error) so I went back in my email history and this problem started when I upgraded from Redmine 1.2.1 to 2.0.2. I don't know if other people with sub-URIs are having the same issue and don't know about it, or if this is actually working for them.</p> <p>The call in the mailer is @issue_url = url_for(:controller =&gt; 'issues', :action =&gt; 'show',...</p> <p>In my limited Ruby knowledge, I'm not sure how the result of this might be different from the urls generated for issues elsewhere in Redmine that seem to be working.</p> <p>Environment: Redmine version 2.1.2.stable Ruby version 1.9.2 (i386-mingw32) Rails version 3.2.8 Database adapter Mysql2</p>	
<b>Related issues:</b>	
Related to Redmine - Defect #11881: FCGI mode does not support sub-URI	<b>Closed</b>
Related to Redmine - Defect #12102: Installed Redmine in a sub-URI: Links are...	<b>New</b>

### History

#### #1 - 2013-11-03 22:03 - David Gesang

We are having the same issue since updating to Redmine2. Is there a fix for this anywhere?

```
Environment:
  Redmine version 2.3.2.stable
  Ruby version 2.0.0-p247 (2013-06-27) [i686-linux]
  Rails version 3.2.13
```

#### #2 - 2014-11-16 12:58 - Ivo Maixner

Affected by the same issue.

In addition, if the issue has an attachment, the notification email contains a direct link to it, which is broken in the same way - it is missing the sub-URI prefix.

```
Environment:
  Redmine version 2.6.0.stable
  Ruby version 2.0.0-p594 (2014-10-27) [x86_64-linux]
  Rails version 3.2.19
```

Please provide a fix or a hint how to work around this.

#### #3 - 2014-11-16 21:35 - Jean-Philippe Lang

- Status changed from New to Closed

In Administration, Settings, General, enter your hostname and suburi in "Host name and path" (eg. hostname/suburi). Links in emails will use this setting.

**#4 - 2014-11-17 09:48 - Ivo Maixner**

I've just found out the same solution and came here to describe it.

Anyways, I confirm this resolves the issue for me. Thank you.