Redmine - Defect #12471

Cannot dissallow field overriding?

2012-11-29 21:42 - Gérald Hameau

Status: New Start date:

Priority: Normal Due date:

Assignee: % Done: 0%

Category: Email receiving Estimated time: 0.00 hour

Target version:

Resolution: Affected version:

Description

I configured a special mail account, which writes each received mail to a triage project (id="dispatch"). All my projects have some mandatory fields, ex 'client' with default value.

The .forward command of the mail account is the following:

"|/redmine/rdm-mailhandler.rb --url 'URL' --key KEY --project dispatch"

Despite I don't allow overriding, and that a "allow-orride=none" option doesn't exists, I discovered that:

- the title of the email is scanned for demands IDs: if a title contains [text #ID], the mail is added as a note to demands #ID
- the content is scanned for fields values: if the content contains a line like 'client: bad name', the mail is rejected.

I doesn't have time to do more tests, but this seems to be a bug.

As your users may rely on this behavior, can you add a custom option to rdm-mailhandler like:

--dissalow-scan=title,content

Related issues:

Related to Redmine - Defect #12400: Validation fails when receiving an email ... Closed

History

#1 - 2012-12-04 09:43 - Gérald Hameau

This may be the same problem as #12400

2025-05-17 1/1