

Redmine - Defect #12592

Unable to create an issue with category field required and no category defined

2012-12-14 11:28 - Anonymous

Status:	New	Start date:	
Priority:	Urgent	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	2.1.4
Resolution:			
Description			
see attached image. the custom field is a list redmine tells me to select a value - but there is one selected.. it does not matter what item is selected, the error is always the same			
The custom field "Kategorie" contains:			
<i>Planung</i>			
<i>Entwicklung</i>			
<i>Technik</i>			
<i>Diverses</i>			
Environment:			
Redmine version	2.1.4.stable		
Ruby version	1.9.3 (x86_64-linux)		
Rails version	3.2.8		
Environment	production		
Database adapter	Mysql2		
Redmine plugins:			
no plugin installed			

History

#1 - 2012-12-14 11:35 - Anonymous

Arg!

I just forgot to create ticket-categories for the project.. And because I wanted to have categories I created a custom field with the same name.
If there is no category defined for a project, there should not be an error when tickets are created that no category is chosen - there will not be any category that could be chosen... If this is a wanted behaviour an error should appear like "please configure ticket categories before you can go on..."

#2 - 2012-12-17 19:02 - Jean-Philippe Lang

- Subject changed from ticket system. custom field (list, mandatory for all projects): item is selected but redmine does not accept it. to Unable to create an issue with category field required and no category defined

I guess you set the (core) Category field as required and have not created any categories in your project, am I right ?

#3 - 2012-12-20 08:56 - Anonymous

You are right. Maybe there is a possibility to insert a hint for those who do the same I did. Finding the error took some time for me ;-))

#4 - 2018-12-07 11:48 - Victor Conti

- File 1.contact added

#5 - 2018-12-07 11:51 - Marius BĂLTEANU

- File deleted (1.contact)

Files

kategorieausfuellen.JPG	62.8 KB	2012-12-14	Anonymous
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