

## Redmine - Defect #12661

### Cannot view the attached image thumbnails

2012-12-20 18:21 - Chien Nguyen

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b>
<b>Resolution:</b> Invalid	

**Description**

In Redmine 2.2.0 even I checked the Display attachment thumbnails in Settings/Display I still cannot see the thumbnails as in the attached screenshot.

It only displayed the number of the attachment. Please help on this. Do I need to install anything else?

#### History

##### #1 - 2012-12-21 19:13 - Jean-Philippe Lang

- Priority changed from High to Normal
- Resolution set to Cant reproduce

Make sure your redmine/tmp directory is writable to the application and that convert binary is available.

##### #2 - 2012-12-24 03:58 - Chien Nguyen

Do I need to install rmagick gem?

##### #3 - 2012-12-24 16:52 - Chien Nguyen

I installed Redmine in windows server 2003 so the redmine/tmp is writable. What is the convert binary that you mentioned above?

##### #4 - 2012-12-25 01:56 - Toshi MARUYAMA

Chien Nguyen wrote:

*I installed Redmine in windows server 2003 so the redmine/tmp is writable. What is the convert binary that you mentioned above?*

See:

source:tags/2.2.0/config/configuration.yml.example#L165

##### #5 - 2012-12-25 04:16 - Chien Nguyen

It works now. Thank you.

**#6 - 2012-12-25 04:50 - Toshi MARUYAMA**

- Status changed from New to Closed

- Resolution changed from Cant reproduce to Invalid

**#7 - 2013-06-24 20:06 - Sungjin Kim**

Chien Nguyen wrote:

| *Do I need to install rmagick gem?*

Yes rmagick gem is needed.

**Files**

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cannot_view_thumbnail.png	34.4 KB	2012-12-20	Chien Nguyen
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