

Redmine - Defect #12775

Non-dictionary type custom field values lost when copying multiple issues

2013-01-08 22:41 - w brown

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	2.1.2
Resolution:	Invalid		

Description

If copying multiple issues via the right click context menu, and there are custom fields, the content of the custom fields is lost in the destination issues.

Instead, I would have expected that the custom fields would be marked with (No change) in the initial display, and then properly copied per-issue.

Thank you.

Copy

- TestCase #66: Web Administration view
- TestCase #67: Workflows view

Change properties

Project	(No change)	Private	(No change)
Tracker	(No change)	Parent task	
Status	(No change)	Start date	
Priority	(No change)	Due date	
Assignee	(No change)	% Done	(No change)
Category	(No change)		
Target version	(No change)		
Customer	none		
	[n/a]		
	UHC		
	Deloitte		

TC Expected Result

TC Actual Result

TC Input Data

Related issues:

Related to Redmine - Feature #10363: Allow to set blank value for date/text f...

Closed

History

#1 - 2013-01-08 22:45 - Jean-Philippe Lang

- Resolution set to Cant reproduce

Works fine for me with 2.2. (no change) is selected by default and values are preserved.

#2 - 2013-01-08 22:46 - Jean-Philippe Lang

- Subject changed from If copying multiple issues via the right click context menu, and there are custom fields, the original content of the custom fields

is lost. to Custom fields lost when copying multiple issues

#3 - 2013-01-08 22:52 - w brown

- File *MultilssueCopy.docx* added

Thank you for the quick response.

Just to be sure we're in sync, I've enclosed a screenshot. Note that the custom field TC Expected Result is empty. I would expect (No change) to appear. If this is the scenario you tested, I guess I'll pull down and install 2.2.0, even though I did not see any notes about this kind of issue in the changelog.

#4 - 2013-01-09 09:19 - Etienne Massip

- Subject changed from *Custom fields lost when copying multiple issues* to *Non-dictionary type custom field values lost when copying multiple issues*

#5 - 2013-01-09 09:19 - Etienne Massip

- Status changed from *New* to *Confirmed*

- Target version set to *Candidate for next major release*

Not tried by myself.

#6 - 2013-01-09 09:21 - Etienne Massip

- File *bulk_copy_screen.png* added

- Description updated

#7 - 2013-01-11 18:52 - Jean-Philippe Lang

- Status changed from *Confirmed* to *New*

I really can't reproduce with latest Redmine. The textarea is empty on the copy form indeed but the custom field value is actually preserved on the copied issue.

This behaviour is implemented in source/tags/2.2.1/app/controllers/issues_controller.rb#L420 (blank values in parameters are considered as "no change" and are ignored).

#8 - 2013-01-12 15:01 - Etienne Massip

- Description updated

#9 - 2013-01-12 16:15 - Etienne Massip

I think that this issue is about user xp, I set status to *Confirmed* after seeing the screenshot, we understand that values are blanked.

Worse, the actual behavior also doesn't allow the user to erase the values of the text field (for example).

What would be the best explicit way to go? Add a *No change* checkbox before these fields, unchecking it would enable them for edition?

#10 - 2013-01-12 16:21 - Daniel Felix

I like the solution with those checkbox. There should be a dependencie. If the checkbox is selected, no input-field should be displayed and the input field won't be respected in the save process.

If the checkbox is deselected, the input field blinds in and could be edited.

#11 - 2013-01-12 18:49 - Jean-Philippe Lang

- Status changed from *New* to *Closed*

- Resolution changed from *Cant reproduce* to *Invalid*

I think we should close this one as *Invalid* as this is the currently expected behaviour. Checkboxes would be a better solution, a discussion about this was started in [#10363](#).

#12 - 2013-02-07 13:56 - Etienne Massip

- Target version deleted (*Candidate for next major release*)

Files

MultilssueCopy.docx	93.7 KB	2013-01-08	w brown
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