

Redmine - Defect #12866

attachment from received mails

2013-01-16 13:10 - Felix Muster

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email receiving	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.2.0
<b>Resolution:</b>			
<b>Description</b>			
When we send mails in our company, the mail has a footer with company-logo.			
The problem is, when I create a ticket via mail, the logo gets uploaded as attachment every time...			
<b>Related issues:</b>			
Is duplicate of Redmine - Feature #3413: Exclude attachments from incoming em...		<b>Closed</b>	<b>2009-05-25</b>

History

#1 - 2013-01-16 21:12 - Jan Niggemann (redmine.org team member)

Felix Muster wrote:

When we send mails in our company, the mail has a footer with company-logo.  
The problem is, when I create a ticket via mail, the logo gets uploaded as attachment every time...

I'd say that having a logo in emails is bad company policy, but I understand that it's annoying...

Removing the logo, which is just an attachment like any other, is non-trivial. How would you implement the logic that decides which attachment to remove?

At my job, we solved a somewhat similar problem with a plugin that makes a callback to MailHandler and we apply regex to the mail body... But you need to develop the regex, which is non-trivial, too ;-)

#2 - 2013-09-29 13:52 - Jean-Philippe Lang

- Status changed from New to Closed

Robert Hailey wrote:

S/MIME & company logos could be handled with a configurable filename match in the admin/settings/incoming-email panel.

Feature added in [r12168](#), a new setting is added to the application settings.