Redmine - Defect #12866

attachment from received mails

2013-01-16 13:10 - Felix Muster

Status:	Closed		**Start date:**	
Priority:	High		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Email receiving		**Estimated time:**	0.00 hour
Target version:				
Resolution:			**Affected version:**	2.2.0

Description
When we send mails in our company, the mail has a footer with company-logo.
The problem is, when I create a ticket via mail, the logo gets uploaded as attachment every time...

Related issues:		
Is duplicate of Redmine - Feature #3413: Exclude attachments from incoming em...	**Closed**	**2009-05-25**

History

#1 - 2013-01-16 21:12 - Jan Niggemann (redmine.org team member)

Felix Muster wrote:

> When we send mails in our company, the mail has a footer with company-logo.
> The problem is, when I create a ticket via mail, the logo gets uploaded as attachment every time...

I'd say that having a logo in emails is bad company policy, but I understand that it's annoying...

Removing the logo, which is just an attachment like any other, is non-trivial. How would you implement the logic that decides which attachment to remove?

At my job, we solved a somewhat similar problem with a plugin that makes a callback to MailHandler and we apply regex to the mail body... But you need to develop the regex, which is non-trivial, too ;-)

#2 - 2013-09-29 13:52 - Jean-Philippe Lang

- Status changed from New to Closed

Robert Hailey wrote:

> S/MIME & company logos could be handled with a configurable filename match in the admin/settings/incoming-email panel.

Feature added in [r12168](), a new setting is added to the application settings.