

## Redmine - Defect #13114

### Cannot login after upgrade

2013-02-09 15:48 - David Pettifor

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	High	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Accounts / authentication	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.1.6
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>Recently I patched my Ruby on Rails to 3.2.11 for Redmine 2.1.6. I have LDAP authentication for most of my users, however I cannot login with any of them. I get an internal server error, and my log looks like:</p> <pre>NoMethodError (undefined method `ord' for nil:NilClass):   app/models/auth_source_ldap.rb:152:in `get_user_dn'   app/models/auth_source_ldap.rb:43:in `authenticate'   app/models/auth_source_ldap.rb:73:in `with_timeout'   app/models/auth_source_ldap.rb:72:in `with_timeout'   app/models/auth_source_ldap.rb:42:in `authenticate'   app/models/user.rb:142:in `try_to_login'   app/controllers/account_controller.rb:159:in `password_authentication'   app/controllers/account_controller.rb:154:in `authenticate_user'   app/controllers/account_controller.rb:30:in `login'</pre> <p>What's even more strange, is when I went to get information about my system by running:</p> <pre>RAILS_ENV=production script/about</pre> <p>This is what I get:</p> <pre>/usr/share/redmine/config/environments/production.rb:17: undefined method `level=' for nil:NilClass (NoMethodError)   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/railtie/configurable.rb:24:in `class_eval'   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/railtie/configurable.rb:24:in `configure'   from /usr/share/redmine/config/environments/production.rb:2   from /usr/lib64/ruby/gems/1.8/gems/activesupport-3.2.11/lib/active_support/dependencies.rb:251:in `require'   from /usr/lib64/ruby/gems/1.8/gems/activesupport-3.2.11/lib/active_support/dependencies.rb:251:in `require'   from /usr/lib64/ruby/gems/1.8/gems/activesupport-3.2.11/lib/active_support/dependencies.rb:236:in `load_dependency'   from /usr/lib64/ruby/gems/1.8/gems/activesupport-3.2.11/lib/active_support/dependencies.rb:251:in `require'   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/engine.rb:571   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/initializable.rb:30:in `instance_exec'   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/initializable.rb:30:in `run'   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/initializable.rb:55:in `run_initializers'   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/initializable.rb:54:in `each'   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/initializable.rb:54:in `run_initializers'   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/application.rb:136:in `initialize!'   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/railtie/configurable.rb:30:in `send'   from /usr/lib64/ruby/gems/1.8/gems/railties-3.2.11/lib/rails/railtie/configurable.rb:30:in `method_missing'   from /usr/share/redmine/config/environment.rb:14</pre>			

```
from script/about:4:in `require'  
from script/about:4
```

I'm really at a loss on what's going on or how to fix it...I cannot find anything about my initial errors anywhere on the forums.

## History

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### #1 - 2013-02-09 15:49 - David Pettifor

I am on RHEL 6 with PostgreSQL, running Apache and passenger.

### #2 - 2013-02-09 16:45 - David Pettifor

I recently upgraded to the latest Redmine (2.2.2.stable.11336) with Ruby (1.8.7 (x86\_64-linux)) and Rails (3.2.11). I can log in using local accounts, but when I test my LDAP authentication, I get the following error:

```
Unable to connect (undefined method `ord' for nil:NilClass)
```

I know the LDAP server is working because I also have subversion authenticate against it - and that works fine.

### #3 - 2013-02-09 17:13 - David Pettifor

- *Status changed from New to Resolved*

Not a bug - incorrectly configured LDAP settings.

### #4 - 2013-02-09 17:50 - Etienne Massip

- *Status changed from Resolved to Closed*

- *Resolution set to Invalid*