

Redmine - Defect #13240

incompatible character encodings on My account setting

2013-02-20 23:24 - Jun NAITOH

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			
Description			
1. install Redmine trunk r11446. 2. login admin 3. click My account 4. Language set to Japanese. 5. Internal error Started GET "/trunk/my/account" for 192.168.56.1 at 2013-02-21 00:52:00 +0900 Processing by MyController#account as HTML Current user: admin (id=1) Rendered my/account.html.erb within layouts/base (4.8ms) Completed 500 Internal Server Error in 11ms ActionView::Template::Error (incompatible character encodings: UTF-8 and ASCII-8BIT): 16: <p><%= f.text_field :firstname, :required => true %></p> 17: <p><%= f.text_field :lastname, :required => true %></p> 18: <p><%= f.text_field :mail, :required => true %></p> 19: <p><%= f.select :language, lang_options_for_select %></p> 20: <% if Setting.openid? %> 21: <p><%= f.text_field :identity_url %></p> 22: <% end %> lib/redmine/views/labelled_form_builder.rb:34:in `select'</div> <div>app/views/my/account.html.erb:19:in `block in _app_views_my_account_html_erb___824051623_94220480' app/helpers/application_helper.rb:944:in `labelled_form_for'</div> <div>app/views/my/account.html.erb:9:in `_app_views_my_account_html_erb___824051623_94220480' 6. click Administration 7. Internal error Started GET "/trunk/admin" for 192.168.56.1 at 2013-02-21 01:08:32 +0900 Processing by AdminController#index as HTML Current user: admin (id=1) Rendered admin/_no_data.html.erb (50.9ms) Rendered admin/index.html.erb within layouts/admin (52.4ms) Completed 500 Internal Server Error in 63ms ActionView::Template::Error (incompatible character encodings: UTF-8 and ASCII-8BIT): 2: <%= form_tag(:action => 'default_configuration') do %> 3: <%= simple_format(l(:text_no_configuration_data)) %> 4: <p><%= l(:field_language) %>: 5: <%= select_tag 'lang', options_for_select(lang_options_for_select(false), current_l anguage.to_s) %> 6: <%= submit_tag l(:text_load_default_configuration) %></p> 7: <% end %> 8: </div> app/views/admin/_no_data.html.erb:5:in `block in _app_views_admin__no_data_html_erb___145094091_97522630'</div> <div>app/views/admin/_no_data.html.erb:2:in `_app_views_admin__no_data_html_erb___145094091_97522			

```
630'
```

```
app/views/admin/index.html.erb:4:in `__app_views_admin_index_html_erb___686193583_97075840'
```

my environments:

- CentOS 6.0
- CRuby 1.9.3
- SQLite3
- Redmine trunk [r11446](#).

```
$ bundle show
```

Gems included by the bundle:

```
* actionmailer (3.2.12)
* actionpack (3.2.12)
* activemodel (3.2.12)
* activerecord (3.2.12)
* activeresource (3.2.12)
* activesupport (3.2.12)
* arel (3.0.2)
* builder (3.0.0)
* bundler (1.1.4)
* coderay (1.0.8)
* erubis (2.7.0)
* hike (1.2.1)
* i18n (0.6.1)
* journey (1.0.4)
* jquery-rails (2.0.3)
* json (1.7.7)
* mail (2.4.4)
* mime-types (1.21)
* multi_json (1.6.1)
* net-ldap (0.3.1)
* polyglot (0.3.3)
* rack (1.4.5)
* rack-cache (1.2)
* rack-openid (1.3.1)
* rack-ssl (1.3.3)
* rack-test (0.6.2)
* rails (3.2.12)
* railties (3.2.12)
* rake (10.0.3)
* rdoc (3.12.1)
* ruby-openid (2.1.8)
* sprockets (2.2.2)
* sqlite3 (1.3.7)
* thor (0.17.0)
* tilt (1.3.3)
* tree-top (1.4.12)
* tzinfo (0.3.35)
```

History

#1 - 2013-02-24 00:04 - Jun NAITOH

- Status changed from New to Resolved

I retry on trunk and 2.3-stable, now.

I reconstructed my environment from svn repository.

It stopped reproducing this issue problem.

I think that this problem occurred owing to my environment, sorry.

#2 - 2013-02-25 13:04 - Toshi MARUYAMA

- Status changed from Resolved to Closed

Thank you for your feedback.

#3 - 2013-02-28 23:28 - Toshi MARUYAMA

FYI:

Problem to access "Settings" from Administration menu

<http://www.redmine.org/boards/1/topics/36573>

#4 - 2013-02-28 23:38 - Toshi MARUYAMA

Toshi MARUYAMA wrote:

FYI:

Problem to access "Settings" from Administration menu

<http://www.redmine.org/boards/1/topics/36573>

Sorry, you use SQLite3.

What was problem?