

Redmine - Defect #13243

redmine hangs when trying to send test email

2013-02-21 04:57 - Bursuc Sergiu

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.2.3
Resolution:	Cant reproduce		
Description			
Hi,			
I use this in configuration.yml:			
email_delivery:			
delivery_method: :smtp			
smtp_settings:			
address: domain.com			
port: 25			
domain: domain.com			
authentication: :login			
user_name: " user@domain.com "			
password: "password"			
When I try to send test email or when I perform some action in redmine that would send an email the page just hangs.			
I have latest redmine. I can connect to domain.com on port 25 from server.			
Please help			
Thanks			

History

#1 - 2013-02-21 12:39 - Filou Centrinov

Do you have some logging info?

#2 - 2013-02-21 17:45 - Bursuc Sergiu

I don't get any errors in the logs

This is the production.log when I click the test send button:

Started GET "/redmine/admin/test_email" for 1.1.1.1 at Thu Feb 21 18:44:47 +0200 2013

Processing by AdminController#test_email as HTML

Current user: admin (id=1)

Rendered mailer/test_email.text.erb within layouts/mailer (0.5ms)

Rendered mailer/test_email.html.erb within layouts/mailer (0.5ms)

That's it

#3 - 2013-02-21 18:33 - Filou Centrinov

Which ruby / rails versions you use? Any installed Plugins? Do you have this problem without plugins too?

#4 - 2013-02-21 21:37 - Bursuc Sergiu

ruby 1.8.7, no plugins, clean install

#5 - 2020-02-03 08:40 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Cant reproduce

Closing this issue because Redmine 2.2 is too old and many changes have been made to the email notification feature during the last 7 years.

Please feel free to reopen this issue if you still experience the same issue with the latest version of Redmine.