

## Redmine - Defect #13243

### redmine hangs when trying to send test email

2013-02-21 04:57 - Bursuc Sergiu

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Email notifications	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	2.2.3
<b>Resolution:</b>	Cant reproduce		
<b>Description</b>			
<p>Hi,</p> <p>I use this in configuration.yml:</p> <pre>email_delivery: delivery_method: :smtp smtp_settings: address: domain.com port: 25 domain: domain.com authentication: :login user_name: "user@domain.com" password: "password"</pre> <p>When I try to send test email or when I perform some action in redmine that would send an email the page just hangs.</p> <p>I have latest redmine. I can connect to domain.com on port 25 from server.</p> <p>Please help</p> <p>Thanks</p>			

#### History

##### #1 - 2013-02-21 12:39 - Filou Centrinov

Do you have some logging info?

##### #2 - 2013-02-21 17:45 - Bursuc Sergiu

I don't get any errors in the logs

This is the production.log when I click the test send button:

```
Started GET "/redmine/admin/test_email" for 1.1.1.1 at Thu Feb 21 18:44:47 +0200 2013
Processing by AdminController#test_email as HTML
Current user: admin (id=1)
Rendered mailer/test_email.text.erb within layouts/mailer (0.5ms)
Rendered mailer/test_email.html.erb within layouts/mailer (0.5ms)
```

That's it

##### #3 - 2013-02-21 18:33 - Filou Centrinov

Which ruby / rails versions you use? Any installed Plugins? Do you have this problem without plugins too?

##### #4 - 2013-02-21 21:37 - Bursuc Sergiu

ruby 1.8.7, no plugins, clean install

##### #5 - 2020-02-03 08:40 - Go MAEDA

- Status changed from New to Closed

- Resolution set to Cant reproduce

Closing this issue because Redmine 2.2 is too old and many changes have been made to the email notification feature during the last 7 years.

Please feel free to reopen this issue if you still experience the same issue with the latest version of Redmine.