

## Redmine - Defect #13253

### Not able to save custom query

2013-02-22 14:07 - Miroslav Zat'ko

<b>Status:</b>	Closed	<b>Start date:</b>	
<b>Priority:</b>	Normal	<b>Due date:</b>	
<b>Assignee:</b>		<b>% Done:</b>	0%
<b>Category:</b>	Issues	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>Affected version:</b>	
<b>Resolution:</b>	Invalid		
<b>Description</b>			
<p>1. first instance configuration:</p> <p>About your application's environment</p> <p>Ruby version 1.8.7 (x86_64-linux)</p> <p>RubyGems version 1.8.15</p> <p>Rack version 1.4</p> <p>Rails version 3.2.8</p> <p>Active Record version 3.2.8</p> <p>Action Pack version 3.2.8</p> <p>Active Resource version 3.2.8</p> <p>Action Mailer version 3.2.8</p> <p>Active Support version 3.2.8</p> <p>Middleware Rack::Cache, ActionDispatch::Static, Rack::Lock, #&lt;ActiveSupport::Cache::Strategy::LocalCache::Middleware:0x7f871829a580&gt;, Rack::Runtime, Rack::MethodOverride, ActionDispatch::RequestId, Rails::Rack::Logger, ActionDispatch::ShowExceptions, ActionDispatch::DebugExceptions, ActionDispatch::RemoteIp, ActionDispatch::Callbacks, ActiveRecord::ConnectionAdapters::ConnectionManagement, ActiveRecord::QueryCache, ActionDispatch::Cookies, ActionDispatch::Session::CookieStore, ActionDispatch::Flash, RedmineDmsf::NoParse, ActionDispatch::ParamsParser, ActionDispatch::Head, Rack::ConditionalGet, Rack::ETag, ActionDispatch::BestStandardsSupport, OpenIdAuthentication</p> <p>Application root /var/lib/redmine</p> <p>Environment production</p> <p>Database adapter mysql (v4.1.22)</p> <p>Database schema version 20121005085252</p> <p>-----</p> <p>2. second instance configuration (only point out the differences):</p> <p>/var/lib/gems/1.8/gems/rake-0.9.2.2/lib/rake/file_utils.rb:9: warning: already initialized constant RUBY</p> <p>/var/lib/gems/1.8/gems/rake-0.9.2.2/lib/rake/file_utils.rb:86: warning: already initialized constant LN_SUPPORTED</p> <p>RubyGems version 1.3.7</p> <p>Database adapter postgresql (v8.4.13) =====</p> <p>Hi all,</p> <p>I'm trying to create custom query for redmine issues.</p> <p>1. in issues tab of project I choose some Filters and Options for a query, everything OK</p> <p>2. clicking Apply, filters and options are applied, everything OK</p> <p>3. <b>clicking Save should bring me to New Query window to enter query name, ... but nothing happen.</b> I'm just seeing same page with customized query results without any change.</p> <p>What could be a problem here? There is no error message in log/production.log</p> <p>Same problem on two independent installations(different servers) with almost the same configurations(please, for differences in database used and RubyGems version)</p>			

#### History

##### #1 - 2013-02-22 14:15 - Filou Centrinov

Which Redmine version?

Have you been able to save custom queries anytime before on this installation?

##### #2 - 2013-02-22 14:31 - Miroslav Zat'ko

- File redmine-configuration1.JPG added
- File redmine-configuration2.JPG added

I'm sorry I thought it is listed in "RAILS\_ENV=production rake about" output but it isn't.  
First configuration is 2.1.2.stable.10566  
Second configuration is 2.1.2.stable.10423  
I'm attaching also screenshot of complete "information window" from both configs

**#3 - 2013-02-22 14:35 - Miroslav Zat'ko**

I was able to save custom queries but have no idea what change could be a cause for this problem, I tried to do it after a while...

**#4 - 2013-02-22 18:26 - Filou Centrinov**

Such problems always could caused by a plugin. Remove all plugins, login as admin and try again.

**#5 - 2013-02-26 13:49 - Toshi MARUYAMA**

- Status changed from New to Needs feedback

**#6 - 2013-03-05 11:18 - victor kantor**

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**#7 - 2013-03-13 22:22 - Miroslav Zat'ko**

it looks like plugin "redmine\_default\_columns (Default queries per project)"([http://www.redmine.org/plugins/redmine\\_default\\_columns](http://www.redmine.org/plugins/redmine_default_columns)) was causing the issue. I'm quite sure I was able to create some custom query after this plugin was installed(about 1/2 year ago) as it is needed for this plugin to work...  
I just finished my "experiment":

- I created new "clean" instance of redmine
- afterwards I installed "redmine\_plugin\_views\_revisions"([http://www.redmine.org/plugins/redmine\\_plugin\\_views\\_revisions](http://www.redmine.org/plugins/redmine_plugin_views_revisions)) as redmine\_default\_columns is dependent on it. Everything was working fine so far.
- finally I installed "redmine\_default\_columns" and **it wasn't working anymore.**

Everything was done step-by-step following instructions

**#8 - 2013-03-13 23:56 - Mischa The Evil**

- Subject changed from not able to save custom query to Not able to save custom query
- Status changed from Needs feedback to Closed
- Resolution set to Invalid

Miroslav Zat'ko wrote:

- finally I installed "redmine\_default\_columns" and **it wasn't working anymore.**

Please report this to the plugin author. This is not a Redmine core issue.

**Files**

my_redmine_plugins_config.jpg	122 KB	2013-02-22	Miroslav Zat'ko
redmine-configuration1.JPG	42.8 KB	2013-02-22	Miroslav Zat'ko
redmine-configuration2.JPG	42.6 KB	2013-02-22	Miroslav Zat'ko