

Redmine - Defect #13318

I'm getting the following error when submitting a ticket update that contains a "time"/number under Spent Time

2013-02-28 13:28 - kirthan shetty

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	1.2.0
Resolution:	Invalid		
Description			
<p>Hi</p> <p>I'm getting the following error when submitting a ticket update that contains a "time"/number under Spent Time... Does anyone have any insight on how to possibly fix this issue? Running Redmine 1.2.</p> <p>NoMethodError (undefined method `position' for #<Issue:0xb56a39b0>):</p> <pre>app/models/issue.rb:606:in `save_issue_with_child_records' app/models/issue.rb:588:in `save_issue_with_child_records' app/controllers/issues_controller.rb:175:in `update' passenger (3.0.17) lib/phusion_passenger/rack/request_handler.rb:96:in `process_request' passenger (3.0.17) lib/phusion_passenger/abstract_request_handler.rb:516:in `accept_and_process_next_request' passenger (3.0.17) lib/phusion_passenger/abstract_request_handler.rb:274:in `main_loop' passenger (3.0.17) lib/phusion_passenger/classic_rails/application_spawner.rb:321:in `start_request_handler' passenger (3.0.17) lib/phusion_passenger/classic_rails/application_spawner.rb:275:in `send' passenger (3.0.17) lib/phusion_passenger/classic_rails/application_spawner.rb:275:in `handle_spawn_application' passenger (3.0.17) lib/phusion_passenger/utils.rb:470:in `safe_fork' passenger (3.0.17) lib/phusion_passenger/classic_rails/application_spawner.rb:270:in `handle_spawn_application' passenger (3.0.17) lib/phusion_passenger/abstract_server.rb:357:in `__send__' passenger (3.0.17) lib/phusion_passenger/abstract_server.rb:357:in `server_main_loop' passenger (3.0.17) lib/phusion_passenger/abstract_server.rb:206:in `start_synchronously' passenger (3.0.17) lib/phusion_passenger/abstract_server.rb:180:in `start' passenger (3.0.17) lib/phusion_passenger/classic_rails/application_spawner.rb:149:in `start' passenger (3.0.17) lib/phusion_passenger/spawn_manager.rb:219:in `spawn_rails_application' passenger (3.0.17) lib/phusion_passenger/abstract_server_collection.rb:132:in `lookup_or_add' passenger (3.0.17) lib/phusion_passenger/spawn_manager.rb:214:in `spawn_rails_application' passenger (3.0.17) lib/phusion_passenger/abstract_server_collection.rb:82:in `synchronize' passenger (3.0.17) lib/phusion_passenger/abstract_server_collection.rb:79:in `synchronize' passenger (3.0.17) lib/phusion_passenger/spawn_manager.rb:213:in `spawn_rails_application' passenger (3.0.17) lib/phusion_passenger/spawn_manager.rb:132:in `spawn_application' passenger (3.0.17) lib/phusion_passenger/spawn_manager.rb:275:in `handle_spawn_application' passenger (3.0.17) lib/phusion_passenger/abstract_server.rb:357:in `__send__' passenger (3.0.17) lib/phusion_passenger/abstract_server.rb:357:in `server_main_loop' passenger (3.0.17) lib/phusion_passenger/abstract_server.rb:206:in `start_synchronously' passenger (3.0.17) helper-scripts/passenger-spawn-server:99</pre> <p>Rendering /var/www/vhosts/redmine/httpdocs/public/500.html (500 Internal Server Error)</p>			

History

#1 - 2013-02-28 14:36 - Etienne Massip

- Priority changed from High to Normal

1.2 is no more supported, it's quite old.

I don't think that position has ever been an Issue model property ever, it could be caused by a plugin.

#2 - 2013-02-28 14:44 - kirthan shetty

previously it was working , the only thing is i cannot update issues or create new issue , after creating new issue if i submit it , it shows

Internal error

An error occurred on the page you were trying to access.
If you continue to experience problems please contact your Redmine administrator for assistance.

If you are the Redmine administrator, check your log files for details about the error.

#3 - 2013-03-01 09:07 - Jean-Philippe Lang

- *Subject changed from I'm getting the following error when submitting a ticket update that contains a "time"/number under Spent Time... Does anyone have any insight on how to possibly fix this issue? Running Redmine 1.2. to I'm getting the following error when submitting a ticket update that contains a "time"/number under Spent Time*
- *Status changed from New to Closed*
- *Affected version (unused) set to 1.2.0*
- *Resolution set to Invalid*
- *Affected version set to 1.2.0*

There is no Issue#position in Redmine. I guess you have local changes or plugins.