Redmine - Patch #13413
Let users choose how many days in advance they want to receive issue due date reminders via email
2013-03-09 18:15 - Jan from Planio www.plan.io

<table>
<thead>
<tr>
<th>Status:</th>
<th>New</th>
<th>Start date:</th>
<th></th>
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</thead>
<tbody>
<tr>
<td>Priority:</td>
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<td>Due date:</td>
<td>% Done:</td>
</tr>
<tr>
<td>Assignee:</td>
<td>Jean-Baptiste Barth</td>
<td>Estimated time:</td>
<td>0.00 hour</td>
</tr>
<tr>
<td>Category:</td>
<td>Email notifications</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Target version:</td>
<td>Candidate for next major release</td>
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Description
Here at Planio Hosted Redmine, we've recently activated our version of the issue due date reminders that can be triggered via the redmine:send_reminders rake task.

Our users told us that they'd like to set the number of days before such reminders themselves individually rather than obeying the default set by the admin. Here's a patch for this against Redmine 1.4.7 that should be easily portable to current trunk. It doesn't contain tests in itself, just fixes the fixtures to keep current tests running.

History
#1 - 2013-03-09 18:17 - Jan from Planio www.plan.io
Side note: this also allows users to opt out from reminders entirely by setting the value to empty (default).

#2 - 2014-09-12 07:16 - Jean-Baptiste Barth
- Assignee set to Jean-Baptiste Barth

I think that's not a good default value, as it may break existing behaviour for current users of this feature, and they will have a hard time figuring out what happens. Now the number of days is fixed by the admin as a parameter when he launches the rake task yeah ? I don't really know how to deal with that cleanly without an additional parameter..

#3 - 2014-09-12 07:59 - Jan from Planio www.plan.io
Jean-Baptiste Barth wrote:

I think that's not a good default value, as it may break existing behaviour for current users of this feature, and they will have a hard time figuring out what happens.

I agree. I still like this patch as it gives the user more control over the amount of mail they receive (which I think is important). But it's a bit of a breaking change... Not ideal, I know.

Now the number of days is fixed by the admin as a parameter when he launches the rake task yeah ? I don't really know how to deal with that cleanly without an additional parameter..

The parameter is defined by the admin running the script, yes. It defaults to 7. So, an easy option would be to switch to 7 in this patch as well. Another alternative could be to forcefully set every user's value to the value specified in the rake task once the rake task runs UNLESS the user had set their own value before. Not sure if its a bit too magical for what we're trying to do. But at least it would not break any existing behavior.

#4 - 2016-12-24 05:25 - Go MAEDA
- Category changed from Issues to Email notifications
- Target version set to Candidate for next major release

Files
changeset_r71317ed3d9fa6bccdaffeadcf9f18684a31a5f6ad.diff 4.87 KB 2013-03-09 Jan from Planio www.plan.io