Redmine - Feature #13425
Ignore X-Autoreply mails
2013-03-11 08:34 - Maxim Krušina

Status: Closed
Priority: Low
Assignee: Maxim Krušina
Category: Email receiving
Target version: 3.0.0
Resolution: Fixed

Description
When someone of our team has autoresponder ON (vacation, etc.) it’s very annoying that these autoreply messages are parsed into the ticket’s stream.
I guess that there can be really easy solution:

Parse header for specific string, if it is auto-reply, simply don’t process.
We're using Google Apps, in this case it seems to be this:
  - X-Autoreply: yes
but probably, there will be more standards:
  - http://feedback.uservoice.com/forums/1-general-feedback/suggestions/3131536-add-auto-reply-detection-to-inbound-email-
PS: yep. still stucked to: 1.3.1.stable.8922, I'll upgrade to 2.x soon :)

Related issues:
Related to Redmine - Defect # 15999: Ignoring out of office emails

Associated revisions
Revision 13738 - 2014-12-12 05:58 - Toshi MARUYAMA
ignore X-Autoreply mails (#15999, #13425)
Contributed by Karel Pičman.

History
#1 - 2013-03-11 23:54 - Mischa The Evil
Maxim, hasn't this been covered by #2879, #2984, #9534, #10607 and #10835?

#2 - 2013-03-12 00:01 - Maxim Krušina
  - Status changed from New to Needs feedback
  - Assignee set to Maxim Krušina
  - Priority changed from High to Low

Probably by this one: #10607
We will upgrade to 1.4.x and then I'll check it again

#3 - 2014-12-12 05:35 - Toshi MARUYAMA
  - Related to Defect #15999: Ignoring out of office emails added
#4 - 2014-12-12 05:40 - Toshi MARUYAMA
- Subject changed from Don't parse autoreply emails into the issue feed (or elsewhere) to Ignore X-Autoreply mails
- Status changed from Needs feedback to New
- Target version set to 3.0.0

#5 - 2014-12-12 06:36 - Toshi MARUYAMA
- Status changed from New to Closed
- Resolution set to Fixed

Committed in trunk r13738.