

Redmine - Defect #13440

Copy multiple issues failed

2013-03-12 12:08 - alain Spriet

Status:	Needs feedback	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Issues	Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:			
Description			
I have the following error message when I copy two issues at the same time : #377 and #378 : Failed to save 2 issue(s) on 2 selected: #, #.			
I found nothing in log file : production.log			
I use the same share version in both projects.			
If I copy only issue #377 it works fine, If I copy only issue #378 it works fine also.			
I have also a "task" tracker and copy multiple issues is works fine			
Version description :			
Environment:			
Redmine version	2.3.0.devel		
Ruby version	1.8.7 (x86_64-linux)		
Rails version	3.2.12		
Environment	production		
Database adapter	Mysql2		
Redmine plugins:			
rhocode_repo	1.1.1		

Associated revisions

Revision 11611 - 2013-03-12 20:43 - Jean-Philippe Lang

Log errors when bulk edit/copy fails (#13440).

History

#1 - 2013-03-12 15:29 - Jan Niggemann (redmine.org team member)

- Category set to Issues
- Status changed from New to Needs feedback
- Priority changed from High to Normal
- Affected version (unused) set to devel

Does this happen when you click 'copy', or when you save the data afterwards?

#2 - 2013-03-12 20:45 - Jean-Philippe Lang

Errors should now be logged after [r11611](#). Could you update and retry then post the validation errors?

#3 - 2013-03-13 14:35 - alain Spriet

The error happens after these actions :

- select two issues in project "training"
- click right mouse then select copy
- modified the project to "test"
- click on copy, then the error message arrive

we install the release ; 2.3.0.devl on the trunk

Environment:

Redmine version 2.3.0.devel.11621
Ruby version 1.8.7 (x86_64-linux)
Rails version 3.2.12
Environment production
Database adapter Mysql2
Redmine plugins:
rhocode_repo 1.1.1

#4 - 2013-03-13 23:26 - Mischa The Evil

alain Spriet wrote:

[...]

Please post the validation errors like J-PL requested...

#5 - 2013-03-14 10:21 - alain Spriet

I see in production.log : *issue could not be updated or copied: Criticality can't be blank

The criticality is a custom field required but in the initial issue([#377](#)) the criticality is set.
if I modified the criticality before copy I can copied the issue.

If i selected only one issue the copy works fine without modified the criticality before copy. I have the error only if i selected multiple issues without modified custom field required.