

## Redmine - Feature #13814

### No more comments when ticket closed

2013-04-19 12:14 - Sven Culley

<b>Status:</b> New	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b> Issues	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	
<b>Resolution:</b>	
<b>Description</b>	
Is there a possibility to prevent users from commenting on closed tickets?	
<b>Related issues:</b>	
Related to Redmine - Feature # 7557: Deny editing of descriptions of closed i...	<b>Closed</b> <b>2011-02-05</b>
Related to Redmine - Patch # 2685: Display notice when commenting on closed t...	<b>New</b> <b>2009-02-06</b>
Related to Redmine - Feature # 3521: Permissions for roles to change fields p...	<b>Closed</b> <b>2009-06-22</b>
Related to Redmine - Feature # 33868: Prevent adding notes to closed issues	<b>New</b>
Duplicated by Redmine - Feature # 18382: Disable closed issues for commenting	<b>Closed</b>
Duplicated by Redmine - Feature # 27036: Ticket status closed	<b>Closed</b>

#### History

##### #1 - 2013-04-20 08:21 - Toshi MARUYAMA

- Category changed from Permissions and roles to Issues

##### #2 - 2013-04-20 08:24 - Toshi MARUYAMA

- Status changed from New to Closed

See #3521#note-5.

##### #3 - 2013-04-20 08:28 - Toshi MARUYAMA

- Status changed from Closed to Reopened

##### #4 - 2014-02-11 21:38 - Sven Culley

Any news on this or maybe a patch which could handle this?

##### #5 - 2014-03-04 05:18 - Toshi MARUYAMA

- Status changed from Reopened to New

##### #6 - 2014-07-21 12:11 - benoit deleris

"No more comments when ticket closed" according to the role in fields permissions.  
why not fixing this feature?

##### #7 - 2014-12-19 04:20 - Toshi MARUYAMA

- Related to Feature #18382: Disable closed issues for commenting added

**#8 - 2014-12-19 06:40 - Ivan Cenov**

In my opinion, this could be implemented with option 'comments allowed' and 'comments disallowed' when an issue is closed. This could be done for each issue and/or globally and/or per project.

**#9 - 2014-12-19 08:14 - Sven Culley**

A first patch would help me ... ;)

**#10 - 2014-12-19 16:03 - Ivan Cenov**

To get this idea widely...

There could be added a new member in the issues table, par example 'comments\_allowed' of type TINYINT(1) and it should be set to TRUE when creating new issue. Then

- associate a checkbox in the edit issue dialog
- associate permissions for access of 'comments\_allowed'.
- add a menu item in the context menu for allow / disallow.
- add a global configuration option about 'disallow comments on closing issues'.
- add a project configuration option about 'disallow comments on closing issues'.
- add a project configuration option about which setting is with bigger priority: the global one or project one. (is needed?)
- add code that calculates above conditions and sets or clears 'comments\_allowed'.

**#11 - 2015-01-17 04:52 - Toshi MARUYAMA**

- *Related to deleted (Feature #18382: Disable closed issues for commenting)*

**#12 - 2015-01-17 04:52 - Toshi MARUYAMA**

- *Duplicated by Feature #18382: Disable closed issues for commenting added*

**#13 - 2015-02-26 20:47 - Michał Rzechonek**

- *File redmine-2.4.6-add\_closed\_issue\_notes.patch added*

I needed that recently, attaching a simplistic patch adding a permission.

For the record, I don't know a thing about Rails, just needed a quick hack.

**#14 - 2015-06-26 19:15 - Alexander Meindl**

I have added this feature to the plugin [Redmine tweaks](#).

**#15 - 2017-09-19 15:43 - Go MAEDA**

- *Duplicated by Feature #27036: Ticket status closed added*

**#16 - 2017-11-09 11:21 - Martina A.**

- *File Redmine Forum.pdf added*

Hello

We need some help to this topic again.

Installing the patch with the command written above works.

After the installation and a restart of the server it is still possible to comment on closed issues...

I tried to understand "what the patch" is doing and check if that worked.

Due to formatting problems, please see attached pdf-file.

Thanks in advance for further tips.

**#17 - 2019-05-22 14:31 - Yuuki NARA**

+1

**#18 - 2019-08-04 05:51 - Yuuki NARA**

We created a workaround using the view customize plugin.

I hope this helps.

<https://redmine.tokyo/issues/235#note-9>

**#19 - 2021-02-28 06:38 - Go MAEDA**

- Related to Feature #33868: Prevent adding notes to closed issues added

**#20 - 2021-09-23 15:51 - Marji Cermak**

I've been looking for this as well.

And I just realised the additional plugin actually implements this functionality: <https://www.redmine.org/plugins/additional>

I can confirm it works. Make sure role you want to prevent from editing closed issues does not have "Edit closed issues" permission assigned.

Configure the additional plugin at: /settings/plugin/additionalstabs=rules

The option is called "Disallow editing of closed issues (Freeze)".

**#21 - 2021-09-23 16:39 - Pdraig Fitzgerald**

Marji Cermak wrote:

*I've been looking for this as well.*

*And I just realised the additional plugin actually implements this functionality: <https://www.redmine.org/plugins/additional>*

*I can confirm it works. Make sure role you want to prevent from editing closed issues does not have "Edit closed issues" permission assigned.*

*Configure the additional plugin at: /settings/plugin/additionalstabs=rules*

*The option is called "Disallow editing of closed issues (Freeze)".*

Agreed. I have been using the plugin for last few weeks for this specific reason and it does exactly what OP asks for.

## Files

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redmine-2.4.6-add_closed_issue_notes.patch	1.49 KB	2015-02-26	Michał Rzechonek
Redmine Forum.pdf	26.7 KB	2017-11-09	Martina A.