Redmine - Feature #13862

Better mail response when creating new issue via email submission

2013-04-24 11:43 - Francesco V

Status:	New	**Start date:**	
Priority:	Normal	**Due date:**	
Assignee:		**% Done:**	0%
Category:	Email receiving	**Estimated time:**	0.00 hour
Target version:			
Resolution:			

Description

My redmine installation is configured to recieve e-mail.

When i try to create a new issue on unspecified project redmine answer is:

```
Request was denied by your Redmine server. Possible reasons: email is sent from an invalid email a
ddress or is missing some information.
```

but in file log

```
MailHandler: missing information from Francesco: Unable to determine target project
```

Same result for missing required field

```
Validation failed: Categoria non può essere lasciato in bianco
```

(Category cannot be blank).

Related issues:

Related to Redmine - Feature #12869: Notificaion if ticket-creation failed	**New**

History

#1 - 2013-04-24 11:45 - Francesco V

Environment:

Redmine version	2.3.0.stable
Ruby version	1.9.3 (i686-linux)
Rails version	3.2.13
Environment	production
Database adapter	MySQL

Redmine plugins:
no plugin installed

#2 - 2013-04-24 13:55 - Etienne Massip

- Category set to Email receiving

#3 - 2013-08-11 23:58 - Francesco V

Related to Feature #12869

#4 - 2013-08-12 04:31 - Toshi MARUYAMA

- Related to Feature #12869: Notificaion if ticket-creation failed added