

Redmine - Defect #14058

Installed plugins do not display.

2013-05-15 11:30 - Junyu Jiang

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Affected version:	
Resolution:	Invalid		
Description			
Hi, I tried to install redmine_hipchat plugin on an Ubuntu 10.04 LTS 64 bit server. After installed, the plugin do not show up, and hence generate some error, so I just removed it. Then I install a fresh copy of Ubuntu and download Bitnami Redmine 1.4.7 stack and check again. The plugin work on the new installed system. So I suppose the plugin is ok. Can someone give me some tip to trouble shoot it? My steps to install redmine_hipchat <pre>jyjiang@swdev:/usr/share/redmine/vendor/plugins\$ sudo git clone https://github.com/hipchat/redmine_hipchat.git [sudo] password for jyjiang: Initialized empty Git repository in /usr/share/redmine-1.4-stable/vendor/plugins/redmine_hipchat/.git/ remote: Counting objects: 95, done. remote: Compressing objects: 100% (43/43), done. remote: Total 95 (delta 25), reused 80 (delta 21) Unpacking objects: 100% (95/95), done. jyjiang@swdev:/usr/share/redmine/vendor/plugins\$ cd .. jyjiang@swdev:/usr/share/redmine/vendor\$ cd ..</pre> After installed, execute migrate command and no error, same to the workable system. <pre>jyjiang@swdev:/usr/share/redmine\$ rake db:migrate_plugins RAILS_ENV=production Please install RDoc 2.4.2+ to generate documentation. Migrating engines... Migrating acts_as_activity_provider... Migrating acts_as_attachable... Migrating acts_as_customizable... Migrating acts_as_event... Migrating acts_as_list... Migrating acts_as_searchable... Migrating acts_as_tree... Migrating acts_as_versioned... Migrating acts_as_watchable... Migrating awesome_nested_set... Migrating classic_pagination... Migrating gravatar... Migrating open_id_authentication... Migrating prepend_engine_views... Migrating redmine_hipchat... Migrating rfpdf...</pre> After installed, in the administration->plugins page, no plugin is displayed. When I click on the project setting, there are internal error. the last part of the production.log in \$REDMINE/log/ is			

ActionView::TemplateError (undefined method `hipchat_auth_token' for #<Project:0x7fef31dd6418>) on line #2 of vendor/plugins/redmine_hipchat/app/views/projects/_redmine_hipchat

```
1: <p>
2:   <%= form.text_field :hipchat_auth_token %>
3:   A token from <a href="https://www.hipchat.com/group_admin/api" target="_blank">your API token
  s page</a>. Leave empty for use global settings.
4: </p>
5:
```

```
lib/redmine/views/labelled_form_builder.rb:31:in `text_field'
vendor/plugins/redmine_hipchat/app/views/projects/_redmine_hipchat.html.erb:2
lib/redmine/hook.rb:113:in `send'
lib/redmine/hook.rb:113:in `view_projects_form'
lib/redmine/hook.rb:63:in `send'
lib/redmine/hook.rb:63:in `call_hook'
lib/redmine/hook.rb:63:in `each'
lib/redmine/hook.rb:63:in `call_hook'
lib/redmine/hook.rb:60:in `tap'
lib/redmine/hook.rb:60:in `call_hook'
lib/redmine/hook.rb:146:in `call_hook'
app/views/projects/_form.html.erb:23
app/views/projects/_edit.html.erb:2
app/helpers/application_helper.rb:934:in `labelled_form_for'
app/views/projects/_edit.html.erb:1
app/views/common/_tabs.html.erb:24
app/views/common/_tabs.html.erb:23:in `each'
app/views/common/_tabs.html.erb:23
app/helpers/application_helper.rb:231:in `render_tabs'
app/views/projects/settings.html.erb:3
/usr/lib/ruby/1.8/phusion_passenger/rack/request_handler.rb:95:in `process_request'
/usr/lib/ruby/1.8/phusion_passenger/abstract_request_handler.rb:207:in `main_loop'
/usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:374:in `start_request_handler'
'
  /usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:332:in `handle_spawn_applicat
ion'
  /usr/lib/ruby/1.8/phusion_passenger/utils.rb:184:in `safe_fork'
  /usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:330:in `handle_spawn_applicat
ion'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:163:in `start'
  /usr/lib/ruby/1.8/phusion_passenger/railz/application_spawner.rb:209:in `start'
  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:262:in `spawn_rails_application'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:126:in `lookup_or_add'
  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:256:in `spawn_rails_application'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:80:in `synchronize'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server_collection.rb:79:in `synchronize'
  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:255:in `spawn_rails_application'
  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:154:in `spawn_application'
  /usr/lib/ruby/1.8/phusion_passenger/spawn_manager.rb:287:in `handle_spawn_application'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `__send__'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:352:in `main_loop'
  /usr/lib/ruby/1.8/phusion_passenger/abstract_server.rb:196:in `start_synchronously'
  /usr/lib/phusion_passenger/passenger-spawn-server:61
```

Rendering /usr/share/redmine-1.4-stable/public/500.html (500 Internal Server Error)

My system setting RAILS_ENV=production ruby script/about

```
yyjiang@swdev:/usr/share/redmine$ RAILS_ENV=production ruby script/about
```

NOTE: Gem.source_index is deprecated, use Specification. It will be removed on or after 2011-11-01

.

Gem.source_index called from /usr/lib/ruby/gems/1.8/gems/rails-2.3.14/lib/rails/gem_dependency.rb:21.

About your application's environment

Ruby version	1.8.7 (x86_64-linux)
RubyGems version	1.8.24
Rack version	1.1.3
Rails version	2.3.14
Active Record version	2.3.14
Active Resource version	2.3.14
Action Mailer version	2.3.14
Active Support version	2.3.14
Application root	/usr/share/redmine-1.4-stable
Environment	production
Database adapter	mysql
Database schema version	20120917111848

History

#1 - 2013-05-15 11:49 - Toshi MARUYAMA

- *Status changed from New to Closed*
- *Resolution set to Invalid*

Please contact plugin author.
This is the issue tracker for Redmine core.