Redmine - Feature #14255

incoming e-mail truncation before processing issue atributes

2013-06-11 09:52 - Sergejs Degtjars

Status:	New		**Start date:**	
Priority:	Normal		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Email receiving		**Estimated time:**	0.00 hour
Target version:				
Resolution:				

Description

I have noticed some misbehavior when receiving replays on issue notifications. Each notification contains issue's current attributes. If some replied on previous notification after status changing, the issue attributes changed back. Looks like received e-mail processor track attributes before truncating e-mail.
Example:
1. Status:new -> Notification Nr.1
2. RE:Nr.1 status: in progress (result -> status:in progress)
3. RE:Nr.1 (some comment) -> Result: comment added, status changed to **New**

Receiving e-mails using imap

Environment:
Redmine version   2.3.1.stable.11910
Ruby version   2.0.0 (x86_64-linux)
Rails version   3.2.13

History

#1 - 2013-06-19 10:53 - Paresh Patel

Sergejs Degtjars wrote:

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hello frnds

you have using sendmail then your problem is solve ..
smtp is some time notification error occcour but you using sendmail then your problem solve ..

Thanks
Paresh.Patel