

## Redmine - Defect #14331

### No mail notifications sent after upgrade

2013-06-23 09:45 - zam kp

|  |                     |                          |           |
|--|---------------------|--------------------------|-----------|
| <b>Status:</b>   | Closed              | <b>Start date:</b>       |           |
| <b>Priority:</b>   | Urgent              | <b>Due date:</b>         |           |
| <b>Assignee:</b>   |                     | <b>% Done:</b>           | 0%        |
| <b>Category:</b>   | Email notifications | <b>Estimated time:</b>   | 0.00 hour |
| <b>Target version:</b>   |                     | <b>Affected version:</b> | 2.3.0     |
| <b>Resolution:</b>   | Fixed               |                          |           |
| <b>Description</b>   |                     |                          |           |
| Hi Team  |                     |                          |           |
| <p>After I've upgraded Redmine from 1.3.1 to 2.3.0 it stopped sending mail notifications. The configuration file seems OK (didn't change) but I didn't see anything from the associated email mailbox in /var/log/mail.log. Also there are no more 'Sending email notification to: ...' lines in Redmine's log.</p> <p>MY Ruby Version is:<br/>ruby 1.9.3p429 (2013-05-15 revision 40747) [x86_64-linux]</p> <p>Rails version:<br/>Rails 3.2.13</p> <p>GeM<br/>1.8.25</p> <p>Here is my configuration.yml</p> <pre>email_delivery:   delivery_method: :smtp   smtp_settings:     tls: true     enable_starttls_auto: true     address: "email-smtp.us-east-1.amazonaws.com"     port: 587     domain: "example.com"     authentication: :plain     user_name: "AKIAJT2T5DPXVAQE55A"     password: "AijxoNpgFjytdOyG4xIpsUy9uifxvy5BxwD2ErCWuz/H"</pre> <p>My Upgrade is stopped due to this issue. Please help me, it's urgent</p> <p>Thanks<br/>Zam</p> |                     |                          |           |

#### History

##### #1 - 2013-06-25 12:17 - zam kp

- Status changed from New to Resolved

##### #2 - 2013-06-25 22:27 - Jan Niggemann (redmine.org team member)

- Status changed from Resolved to Closed

- Resolution set to Fixed

##### #3 - 2013-06-29 07:21 - Toshi MARUYAMA

- Category set to Email notifications