

## Redmine - Defect #14428

### ActionView::Template::Error (translation missing: en.number.human.storage\_units.format)

2013-07-10 16:27 - Leo L.

<b>Status:</b> Closed	<b>Start date:</b>
<b>Priority:</b> Normal	<b>Due date:</b>
<b>Assignee:</b>	<b>% Done:</b> 0%
<b>Category:</b>	<b>Estimated time:</b> 0.00 hour
<b>Target version:</b>	<b>Affected version:</b>
<b>Resolution:</b> Invalid	

**Description**

Hello,

We are 5 in a team. Most of us have a french environment, but one has an english environment.  
The one with english environment can't connect Redmine : He got a "500 internal error".  
The rest connect fine !

So I took a look at the logs, and I can see the following error when he tries to connect :

```
@Started GET "/" for 213.30.164.210 at 2013-07-09 18:11:17 +0200
Processing by WelcomeController#index as HTML
  Current user: anonymous
Redirected to https://druide.123-opportunity.com/login?back_url=https%3A%2F%2Fdruide.123-opportunity.com%2F
Filter chain halted as :check_if_login_required rendered or redirected
Completed 302 Found in 3ms (ActiveRecord: 0.6ms)
Started GET "/login?back_url=https%3A%2F%2Fdruide.123-opportunity.com%2F" for 213.30.164.210 at 2013-07-09 18:11:17 +0200
Processing by AccountController#login as HTML
  Parameters: {"back_url"=>"https://druide.123-opportunity.com/"}
  Current user: anonymous
  Rendered account/login.html.erb within layouts/base (1.3ms)
  Rendered
plugins/redmine_improved_searchbox/app/views/redmine_improved_searchbox/_redmine_improved_searchbox_partial.html.erb
(1.4ms)
  Rendered plugins/clipboard_image_paste/app/views/clipboard_image_paste/_headers.html.erb (1.3ms)
  Rendered plugins/clipboard_image_paste/app/views/clipboard_image_paste/_add_form.html.erb (3.7ms)
Completed 500 Internal Server Error in 15ms
```

ActionView::Template::Error (translation missing: en.number.human.storage\_units.format):

```
2: <span id="cbp_images_form">
3: <span id="cbp_image_fields"></span>
4: <span class="add_attachment"><%= link_to_function(l(:cbp_txt_add_image), 'cbImagePaste.showPasteDialog(); return false;',
:class => 'add_attachment') >
5: (<= l(:label_max_size) > <%= number_to_human_size(Setting.attachment_max_size.to_i.kilobytes) %></span>
6: </span>
7:
8: <!-- input field span inspired by redmine/app/views/attachments/_form.html.erb -->
lib/redmine/hook.rb:111:in `block in render_on'
lib/redmine/hook.rb:61:in `block (2 levels) in call_hook'
lib/redmine/hook.rb:61:in `each'
lib/redmine/hook.rb:61:in `block in call_hook'
lib/redmine/hook.rb:58:in `tap'
lib/redmine/hook.rb:58:in `call_hook'
```

```
lib/redmine/hook.rb:158:in `call_hook'  
app/views/layouts/base.html.erb:75:in `__app_views_layouts_base_html_erb__350208797_383876100'@
```

I tried to google it but I couldn't find a solution or a clear indication.

For information :

Environment:

```
Redmine version      2.3.1.stable.11981  
Ruby version         1.9.3 (i386-freebsd9)  
Rails version        3.2.13  
Environment          production  
Database adapter     Mysql2
```

Redmine plugins:

```
clipboard_image_paste 1.6a  
projects_tree_view    0.0.8  
redmine_all_files     0.0.3  
redmine_documents_short 0.2.0  
redmine_improved_searchbox 0.0.3  
redmine_issue_checklist 2.0.5  
redmine_monitoring_controlling 0.1.1
```

## History

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### #1 - 2013-07-10 16:59 - Leo L.

I found the solution : In firefox, for example, if the variable "intl.accept-languages" is set to "en, en-us" only, the "500 internal error" shows up. You have to manually set it to "en, en-us, fr, fr-fr" (or every locale of your language) to avoid the error.

--

Léo.

### #2 - 2013-07-10 16:59 - Leo L.

- Status changed from *New* to *Resolved*

### #3 - 2013-07-10 17:00 - Jan Niggemann (redmine.org team member)

- Status changed from *Resolved* to *Closed*

- Resolution set to *Invalid*

Glad you figured it out

### #4 - 2013-07-10 17:08 - Leo L.

But do you know why redmine does not detect the en.yml locale existing in /config/locale/ ?

If the locale exists, shouldn't redmine be in english ?

--

Léo.

### #5 - 2014-02-03 13:14 - Andreas Hartmann

We've got the exactly same Issue here with a Redmine installation running in German and users with browsers set to en\_US.

The logs show:

```
ActionView::Template::Error (translation missing: en.number.human.storage_units.format):
```

Furthermore the translation has been updated and redmine restarted. But the error still shows up.

Any idea on how to fix this issue on the server side?

Kind regards,

Andreas

#### #6 - 2014-09-05 18:06 - Adi Kriegisch

please reopen this issue: whatever client side setting shall never, ever cause a server error (500)!

I may probably add some details to this error (I use the Debian Redmine packages and tried to install redmine\_dmsf):  
my redmine instances (yes, I run several instances with the debian packages just fine) are served by uwsgi

probably another symptom that may help with diagnosing the issue is that I explicitly needed to add  
'require "simple\_enum"' in app/models/dmsf\_lock.rb to be able to run the migrate task.

Furthermore I removed "require ::File.expand\_path('../config/environment', FILE)" to fix a runtime error caused by wrong absolute path as this  
expand\_path expands to /usr/share/redmine/plugins/redmine\_dmsf/app/controllers/config/environment.

somehow there are path issues as soon as there is the plugin enabled:

```
I18n::InvalidLocaleData (can not load translations from /usr/lib/ruby/vendor_ruby/./locales/en.yml: #<Errno::ENOENT: No such file or directory - /usr/lib/ruby/vendor_ruby/./locales/en.yml>):
```

when I create a link to a locales directory I get different errors

#### #7 - 2014-10-04 15:41 - Toshi MARUYAMA

Adi Kriegisch wrote:

| *please reopen this issue: whatever client side setting shall never, ever cause a server error (500)!*

Please contact plugin author.