# Redmine - Defect #14441

# email notification problem

2013-07-12 08:14 - pravin pal

Status: Closed

Priority: Normal Due date: 2013-09-30

Start date:

Assignee: % Done: 0%

Category: Email notifications Estimated time: 0.00 hour

Target version:

Resolution: No feedback Affected version:

# Description

i cofigure the mail setting in "configuration.yml" as:

default: # Outgoing emails configuration (see examples above)

email\_delivery:

delivery\_method: :smtp

smtp\_settings:

enable\_starttls\_auto: true address: "smtp.gmail.com"

port: 587

domain: "smtp.gmail.com" authentication: :plain

user\_name: "mymail@gmail.com"

password: "mypassword"

when i click on the "send a test email" button in "email notification: field it shows an error:

An error occurred while sending mail (execution expired)

any suggestion or solution

i am using :-

Redmine version 2.3.1.stable

Ruby version 1.9.3 (i686-linux)

Rails version 3.2.13
Environment production
Database adapter Mysq12

thank you

# History

#### #1 - 2013-07-30 08:26 - Paresh Patel

email\_delivery:

delivery\_method: :sendmail

smtp\_settings:

enable\_starttls\_auto: true address: "sendmail.gmail.com"

port: 587

domain: "sendmail.gmail.com"

authentication: :plain

user\_name: "mymail@gmail.com"

password: "mypassword

sendmail using i think success done then notification send

#### #2 - 2013-09-13 15:36 - Jan Niggemann (redmine.org team member)

- Due date set to 2013-09-30
- Status changed from New to Needs feedback
- Priority changed from Urgent to Normal

2025-05-01 1/2

Is this still current? Please report back until September 30.

# #3 - 2013-10-03 15:14 - Jan Niggemann (redmine.org team member)

- Status changed from Needs feedback to Closed
- Resolution set to No feedback

User hasn't logged in since the day of account creation...

2025-05-01 2/2