

Redmine - Defect #14488

Error sending mail through gmail : An error occurred while sending mail (530-5.5.1 Authentication Required. Learn more at)

2013-07-18 13:47 - Antimo Di Comitè

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email notifications	Estimated time:	0.00 hour
Target version:		Affected version:	2.3.1
Resolution:	Invalid		

Description

Hi,
i'm trying to send mail through redmine but i receive the error above

An error occurred while sending mail (530-5.5.1 Authentication Required. Learn more at)

The configuration seems to be ok:

email_delivery:
delivery_method: :smtp
smtp_settings:
enable_starttls_auto: true
address: "smtp.gmail.com"
port: '587'
domain: "smtp.gmail.com"
authentication: :plain
user_name: "theuser@gmail.com"
password: "password"

Environment info:

Redmine version	2.3.1.stable
Ruby version	1.9.3 (i686-linux)
Rails version	3.2.13
Environment	production
Database adapter	Mysql2

Any help will be appreciated, i can post all info that could be required (i'm not a ruby expert but i do my best :))

History

#1 - 2013-07-19 10:49 - Antimo Di Comitè

- Status changed from New to Resolved

SOLVED !
In case Anyone have the same problem:

In my installation (bitnami but i think it could happen in every installation) in the file configuration.yml there was the following value (those value are NOT commented in this installation (??))

Those value overwrite mine (may be because mine are before those in the file, so the authentication gone wrong.

May be those value have to be commented in a fresh installation so they will be useful only for example?

1. default configuration options for all environments
default: # Outgoing emails configuration (see examples above)
email_delivery:
delivery_method: :smtp
smtp_settings:

address: smtp.gmail.com
port: 587
domain: example.net

authentication: :login
user_name:
password:

#2 - 2013-07-23 23:20 - Jan Niggemann (redmine.org team member)

- *Status changed from Resolved to Closed*
- *Resolution set to Invalid*

resolved -> closed