# Redmine - Feature #14945

# Outlook inline image replace [cid:..] by redmine !inline image!

2013-09-19 08:17 - Luc Vandenbroucke

 Status:
 Closed
 Start date:

 Priority:
 Normal
 Due date:

Assignee: % Done: 0%

Category: Email receiving Estimated time: 0.00 hour

Target version:

Resolution: Invalid

# Description

When receiving an outlook mail,

if

[cid:image001.png@01CEB495.D0962270]

would be replaced by !image001.png!

It would just be perfect!

#### History

end

### #1 - 2013-09-19 12:40 - Etienne Massip

What's the point??

#### #2 - 2013-09-19 12:44 - Luc Vandenbroucke

I send a mail with screen shots to redmine.

Now, the screen shots become attachments like image001.png, this is ok, but the place where the image was becomes the text [cid: image001.png@01CEB495.D0962270].

What I do now, every time is change all descriptions like

[cid:image001.png@01CEB495.D0962270] to image001.png, and it looks like the original.

## #3 - 2013-09-20 14:20 - Jan Niggemann (redmine.org team member)

- Status changed from New to Needs feedback

I don't think this should be in redmine core, every mail system does things differently...

We had the same idea and wrote a plugin that uses regex to achieve the replacement (plain\_text\_body from mail\_handler.rb):

```
module MailHandlerPatch
 def self.included(base)
   base.send(:include, InstanceMethods)
   base.class_eval do
     alias_method_chain :plain_text_body, :notes_cleanup
   end
 module InstanceMethods
   def plain_text_body_with_notes_cleanup
     body = plain_text_body_without_notes_cleanup
     body.gsub! /\(Embedded\ image\ moved\ to\ file: (.*)\)/, '!\1!'
     body.gsub!
              -->\s*?\n\| ([^|]*)\|\s*?\n\|------>\s*?\n >-{80,}\|\s*?\n \|([^|]*)\|\s*?\n >-{80,}\|/
/^\|-----
body
   end
 end
```

This converts the stuff our Lotus Notes uses to image.ext

2025-05-02 1/2

## #4 - 2013-09-20 14:30 - Luc Vandenbroucke

You are completely right, and thanks for the code. I will make this work for outlook.

# #5 - 2013-09-23 22:14 - Jan Niggemann (redmine.org team member)

- Status changed from Needs feedback to Closed
- Resolution set to Invalid

#### #6 - 2015-07-21 11:25 - Heiko Robert

has anybody written already a patch/plugin for the outlook use case?

## #7 - 2015-08-20 08:18 - Toshi MARUYAMA

- Category set to Email receiving

# #8 - 2015-08-21 12:29 - Michael Ziegler

i would also need a patch/plugin receiving outlook emails :-)

2025-05-02 2/2