Redmine - Feature #14952

custom field for redmine users to link mails recieved to target project specified in this custom field?

2013-09-19 20:15 - Henrik Ek

Status:	New		**Start date:**	
Priority:	High		**Due date:**	
Assignee:			**% Done:**	0%
Category:	Email receiving		**Estimated time:**	0.00 hour
Target version:				
Resolution:				

Description
We try to use redmine to manage support cases from our customers. It would help a lot if it were possible to define a "custom field" for each user in redmine to pinpoint which target project for new email sent from our customers regarding new and ongoing cases are linked instead of use the project argument in the Email recieving function.