

Redmine - Defect #15267

Error when receiving pop email: undefined method `string' for plain/text

2013-11-06 02:57 - Sang Tan

Status:	Closed	Start date:	
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:	Email receiving	Estimated time:	0.00 hour
Target version:		Affected version:	2.2.3
Resolution:	Cant reproduce		
Description			
Error occur on receiving email with attachment. I am not sure the cause. Some emails made errors, some didn't.			
I attach the email with error.			
Environment:			
Redmine version	2.2.3.stable		
Ruby version	1.9.3 (i686-linux)		
Rails version	3.2.12		
Database adapter	Mysql2		
Attachments:			
- Attached file caused error			
- Mail header			
Log:			
<pre>** Invoke redmine:email:receive_pop3 (first_time) ** Invoke environment (first_time) ** Execute environment ** Execute redmine:email:receive_pop3 rake aborted! undefined method `string' for plain/text; name=applog-2013.11.05-t0lte.gz:Mail::UnstructuredField /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/mail-2.4.4/lib/mail/field.rb:133:in `method_missing' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/mail-2.4.4/lib/mail/parts_list.rb:48:in `get_order_value' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/mail-2.4.4/lib/mail/parts_list.rb:38:in `block in sort!' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/mail-2.4.4/lib/mail/parts_list.rb:30:in `sort' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/mail-2.4.4/lib/mail/parts_list.rb:30:in `sort' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/mail-2.4.4/lib/mail/parts_list.rb:34:in `sort!' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/mail-2.4.4/lib/mail/message.rb:1690:in `ready_to_send!' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/mail-2.4.4/lib/mail/message.rb:1707:in `encoded' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/actionmailer-3.2.12/lib/action_mailer/base.rb:434:in `set_payload_for_mail' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/actionmailer-3.2.12/lib/action_mailer/base.rb:403:in `block in receive' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/activesupport-3.2.12/lib/active_support/notifications.rb:123:in `block in instrument' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/activesupport-3.2.12/lib/active_support/notifications/instrumenter.rb:20:in `instrument' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/activesupport-3.2.12/lib/active_support/notifications.rb:123:in `instrument' /home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/actionmailer-3.2.12/lib/action_mailer/base.rb:401:in `receive'</pre>			

```
/home/linhdinh/redmine-2.2.3-0/apps/redmine/htdocs/app/models/mail_handler.rb:44:in `receive'
/home/linhdinh/redmine-2.2.3-0/apps/redmine/htdocs/lib/redmine/pop3.rb:39:in `block (2 levels) in
check'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/1.9.1/net/pop.rb:665:in `each'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/1.9.1/net/pop.rb:665:in `each_mail'
/home/linhdinh/redmine-2.2.3-0/apps/redmine/htdocs/lib/redmine/pop3.rb:36:in `block in check'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/1.9.1/net/pop.rb:533:in `start'
/home/linhdinh/redmine-2.2.3-0/apps/redmine/htdocs/lib/redmine/pop3.rb:31:in `check'
/home/linhdinh/redmine-2.2.3-0/apps/redmine/htdocs/lib/tasks/email.rake:166:in `block (3 levels) i
n <top (required)>'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/task.rb:205:in
`call'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/task.rb:205:in
`block in execute'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/task.rb:200:in
`each'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/task.rb:200:in
`execute'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/task.rb:158:in
`block in invoke_with_call_chain'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/1.9.1/monitor.rb:211:in `mon_synchronize'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/task.rb:151:in
`invoke_with_call_chain'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/task.rb:144:in
`invoke'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/application.rb:
116:in `invoke_task'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/application.rb:
94:in `block (2 levels) in top_level'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/application.rb:
94:in `each'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/application.rb:
94:in `block in top_level'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/application.rb:
133:in `standard_exception_handling'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/application.rb:
88:in `top_level'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/application.rb:
66:in `block in run'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/application.rb:
133:in `standard_exception_handling'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/lib/rake/application.rb:
63:in `run'
/home/linhdinh/redmine-2.2.3-0/ruby/lib/ruby/gems/1.9.1/gems/rake-0.9.2.2/bin/rake:33:in `<top (re
quired)>'
/home/linhdinh/redmine-2.2.3-0/ruby/bin/rake:23:in `load'
/home/linhdinh/redmine-2.2.3-0/ruby/bin/rake:23:in `<main>'
Tasks: TOP => redmine:email:receive_pop3
```

History

#1 - 2024-04-02 19:41 - Holger Just

- Status changed from New to Closed
- Resolution set to Cant reproduce

This is likely caused by some invlaid header fields within the mail.

As now, there are quite some changes in Redine, Ruby, and the mail gem used to parse incoming mails, this may have been resolved already. If this is still an issue though, please re-open this issue and provide additional details which allows us to reproduce this issue with a current version of Redmine.

Files

mail header.txt	2.89 KB	2013-11-06	Sang Tan
applog-2013.11.05-t0lte.gz	28.6 KB	2013-11-06	Sang Tan